



Shoviv Outlook Recovery



To Recover Corrupted/Deleted emails of Outlook PST File



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About PST Recovery

Shoviv Outlook Recovery offers a complete solution to recover damaged Microsoft Outlook Personal Storage (PST) files. The Software recovers corrupted/damaged .pst files. The software scans the corrupt .pst file extensively and then extracts emails, related attachments of the emails and then save it as a new usable PST file.

- Add Multiple PST Files in one click
 - Close Multiple PST Files in one click
 - Scan PST file and show all folder hierarchy in the tree view.
 - Click on the folder then show all message in list view and also show deleted messages if available.
 - When you select an item from item list then item message, item property, recipient list and attachment list will show in the preview panel.
 - In preview view, "Subject", "From", "To", "Body", Attachment list and Recipient list will be shown.
 - Check the attachment of item from attachment tab of preview panel.



Key Features

Unique Features

- **Export Multiple PST files into Office 365/Exchange Server/ PST files at one go.**
 - **Automated as well as manual mailbox mapping respective to the username of PST file with Office 365/Exchange Server mailboxes.**
1. Add multiple PST file, no size limit.
 2. Recover folders, emails, calendar events, contacts, tasks, notes, drafts etc.
 3. Recover attachments, images, text files etc.
 4. Recover large PST file(s) with no size limit.
 5. Save selected attachments and open attachments from preview view.
 6. Save selected item(s) from list view in multiple format like msg, eml, html, vcard, vcal cal,msg unicode etc.
 7. Open selected item(s) in outlook from item view.
 8. Save selected item's attachments in disk.
 9. Save Selected folder's items in multiple format msg, eml, html, vcard, vcal cal,msg unicode etc.
 10. Save Selected folder's items attachments to the local disk.
 11. Software can Recovery deleted items as well, in advance scanning mode.
 12. Export PST file in new PST file.
 - Export in new PST with password protection.
 - Export in new PST with split feature between 100 MB to 51200 MB and 1 GB to 50 GB.
 - Filter items with message class and date range filter option.
 13. Export multiple PST files in live exchange mailbox.
 14. Export individual PST file in live exchange public folder.
 15. Export individual PST file in live exchange Archive Mailbox.



16. Export multiple PST files in office 365 Mailboxes.
17. Export individual PST file in office 365 public folder.
18. Export individual PST file in office 365 archive mailbox.
19. search a particular item(s) based on subject, from, cc, to, bcc and read or unread message. Also Search item(s) based on attachment name, attachment type, message class, message date.
20. Supports both 32 bit and 64 bit outlook version.
21. Supports Exchange Server 2000/2003/2007/2010/2013/2016.
22. Support latest Microsoft Office 365 server.



System Requirements

Basic System Requirements:

- Pentium Class Processors
 - Minimum 256 MB RAM
 - 100 MB free space for software installation

Supported Operating Systems (32/64-bit version) : Supports Windows XP, 2000, 2008, 2010, 7, Vista, Windows 8 Windows 8 Pro, Windows 8 Enterprise, Windows 8 OEM, Windows 8.1, Windows 8.1 Pro, Windows 8.1 Enterprise, Windows 10 Home, Windows 10 Pro, Windows 10 Pro Education, Windows 10 Enterprise, Windows 10 Enterprise LTSC, Windows 10 Education, Windows Server 2012 Foundation, Windows Server 2012 Essentials, Windows Server 2012 Standard, Windows Server 2012 Datacenter, Windows Server 2012 Foundation, Windows Server 2012 R2 Foundation, Windows Server 2012 R2 Essentials, Windows Server 2012 R2 Standard, Windows Server 2012 R2 Datacenter, Windows Server 2017 Essentials, Windows Server 2017 Standard, Windows Server 2017 Datacenter

Virtual Environments Supports : 1.0x, 2.x, v6.0x, 2007, ESX4.0, ESXi

MS Outlook Platforms Supports - Supports Microsoft Outlook 2000, 2003, 2007, 2010, 2013, and 2017 (32/64 bit versions).

Supported Exchange server – 2000, 2003, 2007, 2010, 2013 and 2017 (32/64 bit versions).

Exchange server supported with Outlook version:

- For Microsoft® Exchange Server 2000 and Microsoft® Exchange Server 2003 (Microsoft Outlook 2000 or higher version of outlook is required).
- For Microsoft® Exchange Server 2007(Microsoft Outlook 2003, Outlook 2007, or Outlook 2010 is required.)
- For Microsoft® Exchange Server 2010(Microsoft Outlook 2003 or Outlook 2007 or outlook 2010 is required)
- For Microsoft® Exchange Server 2013(Microsoft Outlook 2013, Outlook 2010 Service Pack 1 (Version 14.0.6126.5000), Outlook 2007 Service Pack 3(Version 12.0.6665.5000) is required)
- For Microsoft® Exchange Server 2016(Microsoft Outlook 2016, Outlook 2013, Outlook 2010 with KB2965295 is required)



Install The Software

To install the software first make sure that the software installer file is available on your computer. If the file is not available then you can download the file from our website - https://www.Shoviv.com/outlook_recovery.html

Following are the steps to install the software.

- Double-click the Shoviv Outlook Recovery installer file.
- Follow the instructions. When the installation process completes Then setup install completion screen will be appears on the software installation screen.
- Click the Finish button to launch the software.



Uninstall The Software

There are two methods to Uninstall Shoviv Outlook Recovery Software:

- Uninstall from Windows Start Menu
- Uninstall from Control Panel

Uninstall from Windows Start Menu

- Click **Start -> All Programs -> Shoviv Outlook Recovery Software -> Uninstall**. A warning message will be displayed.
- Click the **"Yes"** button to uninstalling the Shoviv Outlook Recovery Software. The **"Shoviv Outlook Recovery Software was successfully removed from your computer"** message will be displayed.
- Click the **"OK"** button to complete the Shoviv Outlook Recovery Software un-installation process.

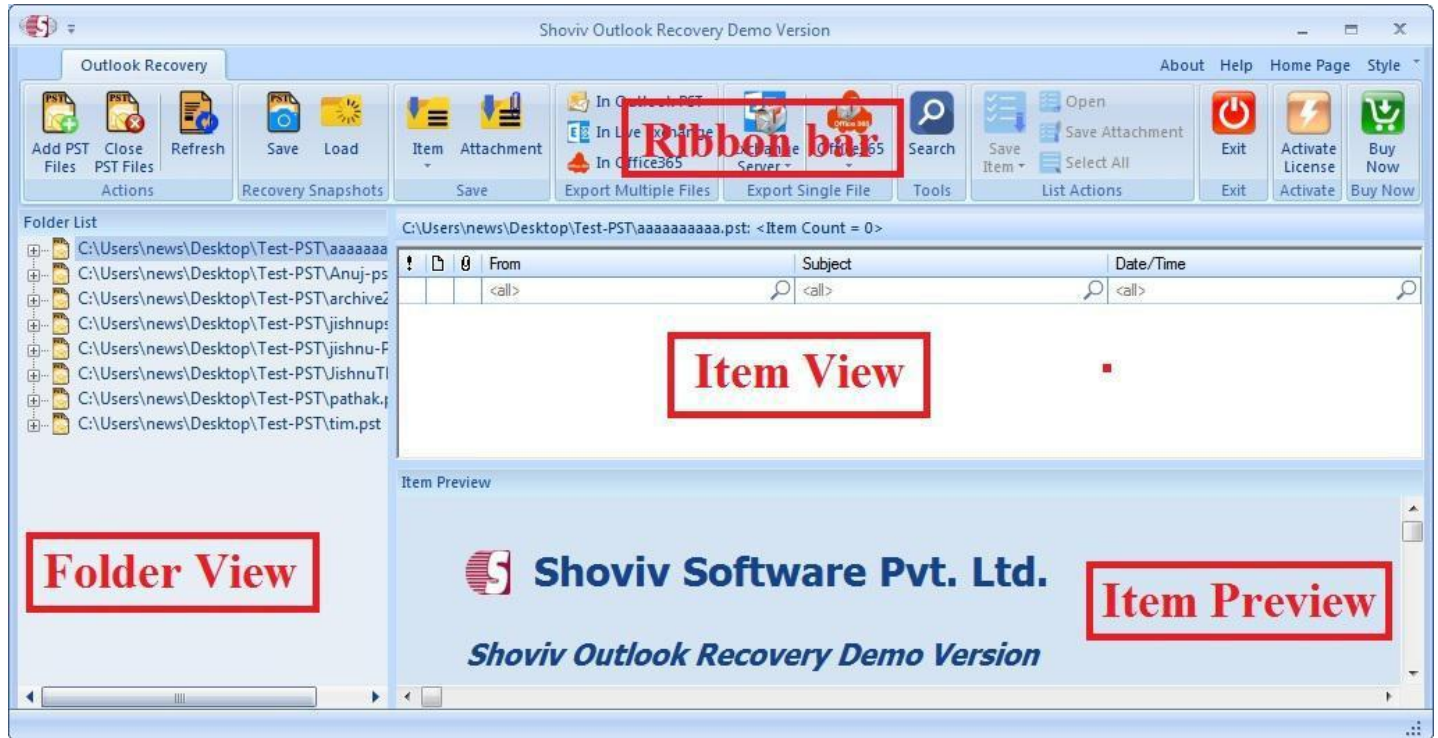
Uninstall from Control Panel

- Click **"Start -> Control Panel"**. The Control Panel window will appear.
- Double click the **"Add or Remove Program"** icon. A list of the programs installed on your computer will appear.
- Select **"Shoviv Outlook Recovery"** Software and click the **"Remove"** button. A warning message will be displayed.
- Click the **"Yes"** button to uninstalling the Shoviv Outlook Recovery Software. **"The Shoviv Outlook Recovery Software was successfully removed from your computer"** message will be displayed.
- Click the **"OK"** button to complete the Shoviv Outlook Recovery Software un-installation process.



Introduction

Ribbon Bar is a top-level bar in the user interface. It contains a menu called "Outlook Recovery".





User Interface of Shoviv Outlook Recovery contain three sections

1. Folder View

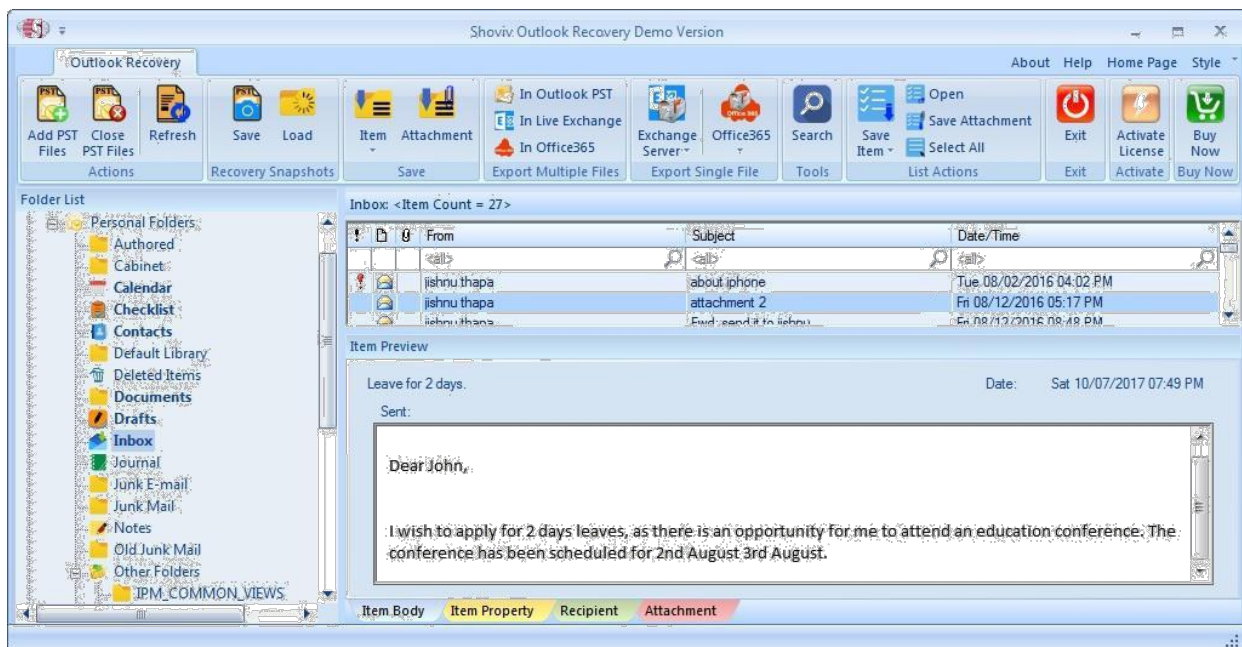
- Display the folders of added PST file(s).
- Folder contains option Add PST, Close PST, Refresh, Search, Save Item, Save Attachment.

2. Item View

- Display the items of PST folder(s).
- Item view contains three option Open Item, Save Item, Save Attachment and Select All item(s).

3. Item Preview

- Display the message body, Item Property, Recipient list, Attachment list of the item.





Ribbon Bar



1. Outlook Recovery

Actions

- **Add PST Files** :- Add corrupted and non corrupted PST file for further processing.
- **Close PST Files** :- Close added multiple PST file.
- **Refresh** :- Refresh the item view.

2. Recovery Snapshots

- **Save** :- If you take Recovery Snapshot of PST file scanning process then it reduce the time of scanning process in next time of the same file.
- **Load** :- Load a previously saved snapshot from specified location.

3. Save

- **Save Item** :- Save multiple folder(s) item(s) in disk in multiple format like msg, eml, rtf, vcar, card ect. with folder hierarchy.
- **Save Attachment** :- Save multiple item(s) attachment in disk using filter and Folder Hierarchy.

4. Export Multiple Files

- **In Outlook PST** :- Export recovered multiple PST files into PST files.
- **In Live Exchange** :-Export recovered multiple PST files into Live Exchange Mailboxes.
- **In Office 365** :-Export recovered multiple PST files into Office 365 mailboxes.



5. Export Single File

- **Exchange Server** :- Export recovered PST into Live Exchange Mailbox/Public folder/Archive Mailbox.
- **Office 365** :- Export recovered PST into Office 365 Mailbox/Public folder/Archive Mailbox.

6. Tools

- **Search** :- Click to search item.

7. List Actions

- **Save Items** :- This option will save your all Items which are present into list view into multiple file formats like: MSG Unicode, MSG, EML HTML, RTF, CAL, VCAL, VCARD.
- **Open** :- This option will Open selected Items into Outlook for preview.
- **Save attachments** :- This option will Save selected items attachments into.
- **Select All** :- This option Select all Items to present into item list.

8. Exit

- **Exit** : Exit the Software click Exit button.

9. Activate

- **Activate License** : Software activate using the Order Number and Activation Key.

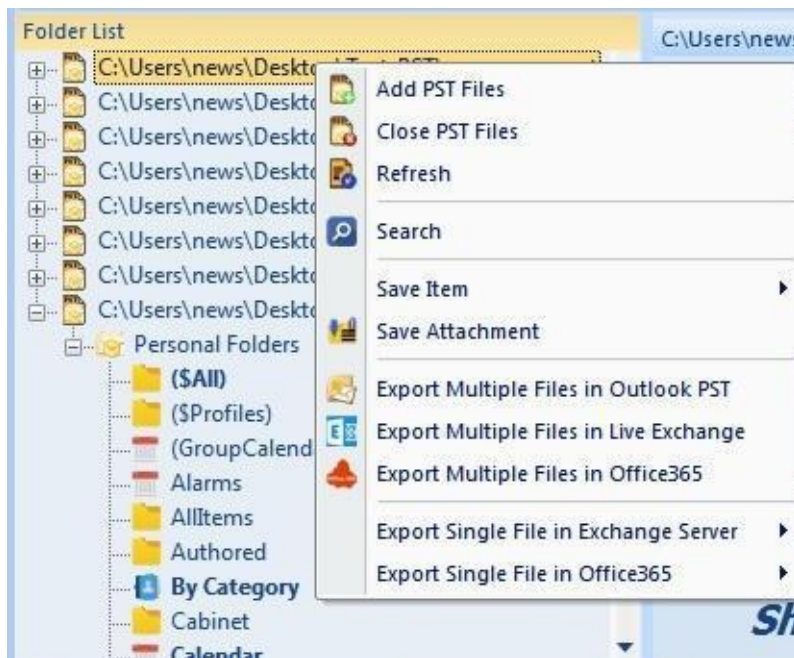
10. Buy Now

- **Buy Now** : You can buy the software through our website.

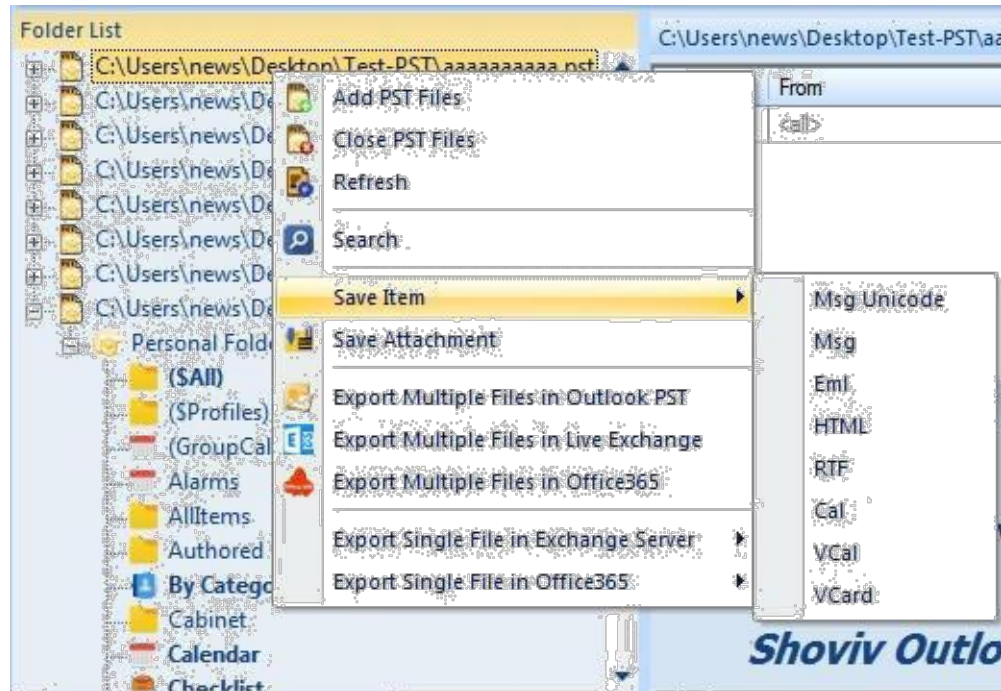


Folder View

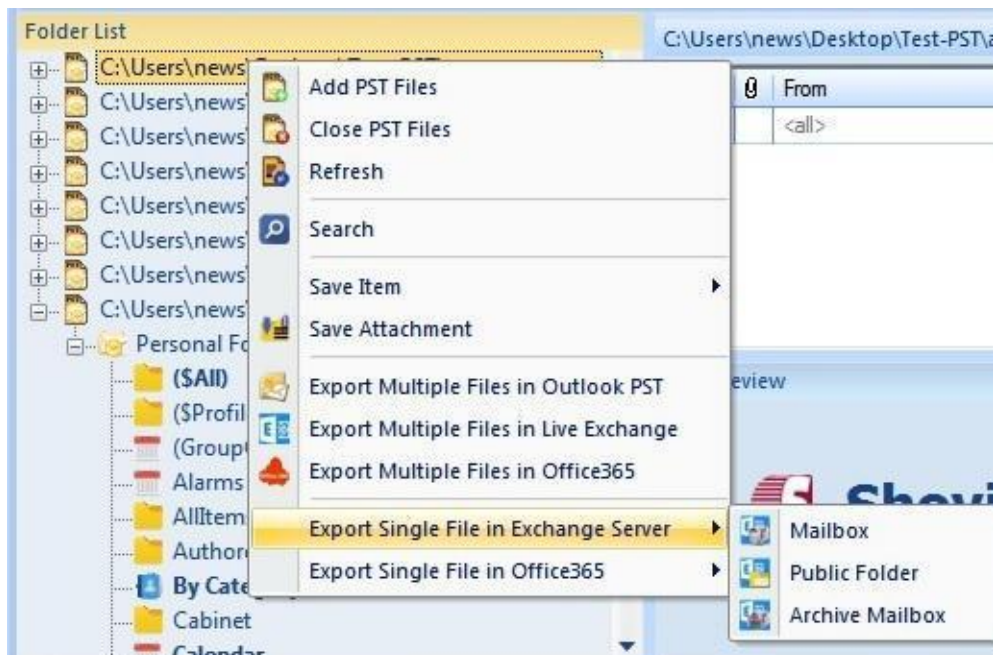
1. Folder view is the left part of the Interface which shows you the folder hierarchy of the PST file's folders. There are several actions which you can do from here.



1. **Add PST Files**
2. **Close PST Files**
3. **Refresh**
4. **Search**
5. **Save Item**
 1. **Msg Unicode**
 2. **Msg**
 3. **Eml**
 4. **HTML**
 5. **Rtf**
 6. **Cal**
 7. **VCal**
 8. **VCard**



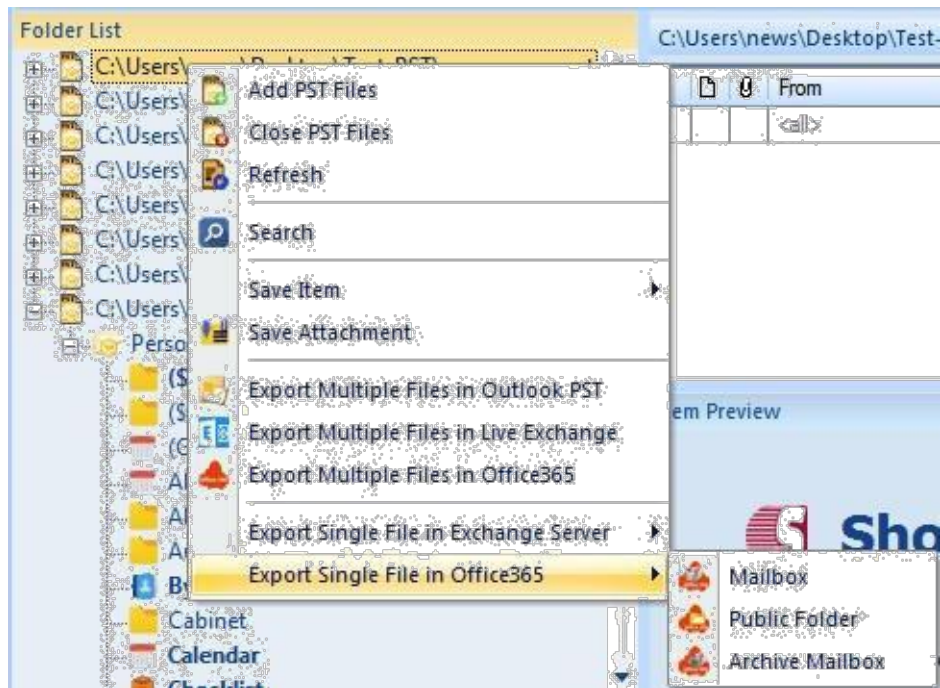
6. **Save Attachment**
7. **Export multiple Files Outlook PST**
8. **Export multiple Files in Live Exchange**
9. **Export multiple Files in Office365**
10. **Export Single File Exchange Server**
 1. **Mailbox**
 2. **Public Folder**
 3. **Archive Mailbox**





11. Export Single File in Office365

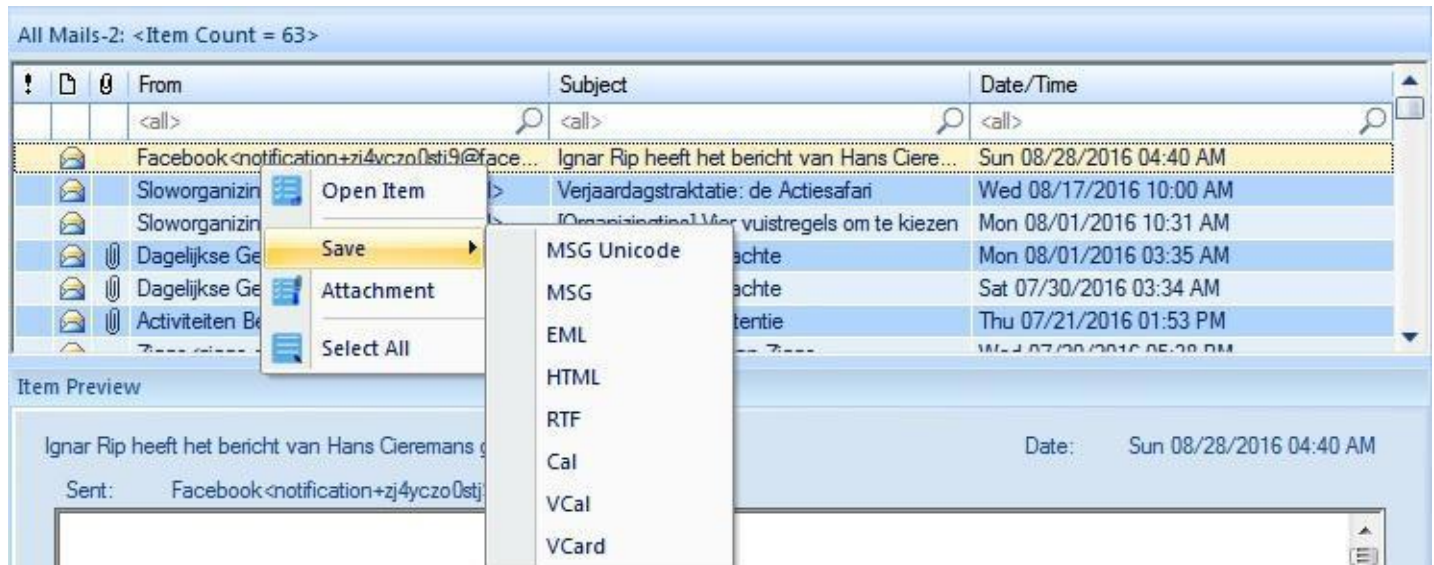
1. Mailbox
2. Public Folder
3. Archive Mailbox





Item View

1. There are two ways to Open, Save Item, Save Attachment and Select All.
 - **First Option** :- Go to the Ribbon Bar item Menu and select any one option as you want to use.
 - **Second Option** :- Right click on item list and select any one option as you want to use.





Item Preview

- 1. To display the item's body in item body tab.

The screenshot shows the 'Item Preview' window with the 'Item Body' tab selected. The email subject is 'Leave for 2 days.' and the date is 'Sat 10/07/2'. The body text reads: 'Dear John, I wish to apply for 2 days leaves, as there is an opportunity for me to attend an education conference. The conference has been scheduled for 2nd August 3rd August.'

- 2. To display item's property in Item Property tab.

The screenshot shows the 'Item Preview' window with the 'Item Property' tab selected. It displays a table of properties for the email item.

Prop Tag	Prop Tag Name	Prop Type	Prop Value	Prop Value In Hex
0x0002	PR_ALTERNATE_RECIPIE...	PT_BOOLEAN	TRUE	
0x0017	PR_IMPORTANCE	PT_LONG	1	
0x001a	PR_MESSAGE_CLASS	PT_UNICODE	IPM.Note	49 00 50 00 4d 00 2e 00 4e
0x0023	PR_ORIGINATOR_DELIVE...	PT_BOOLEAN	FALSE	
0x0026	PR_PRIORITY	PT_LONG	0	
0x0029	PR_READ_RECEIPT_REQ...	PT_BOOLEAN	FALSE	

- 3. To display item's recipient list in Item Recipient tab.

The screenshot shows the 'Item Preview' window with the 'Recipient' tab selected. It displays a table of recipients for the email item.

Name	Address Type	Email Address	Type
Johnu		Johnu	TO



- There are two ways to Open, Save and Select All attachment.
 - First Option-Go to the Ribbon Bar attachment Menu and select any one option as you want to use.
 - Second Option click on the attachment tab from item preview then right click on attachment and select any one option as you want to use.

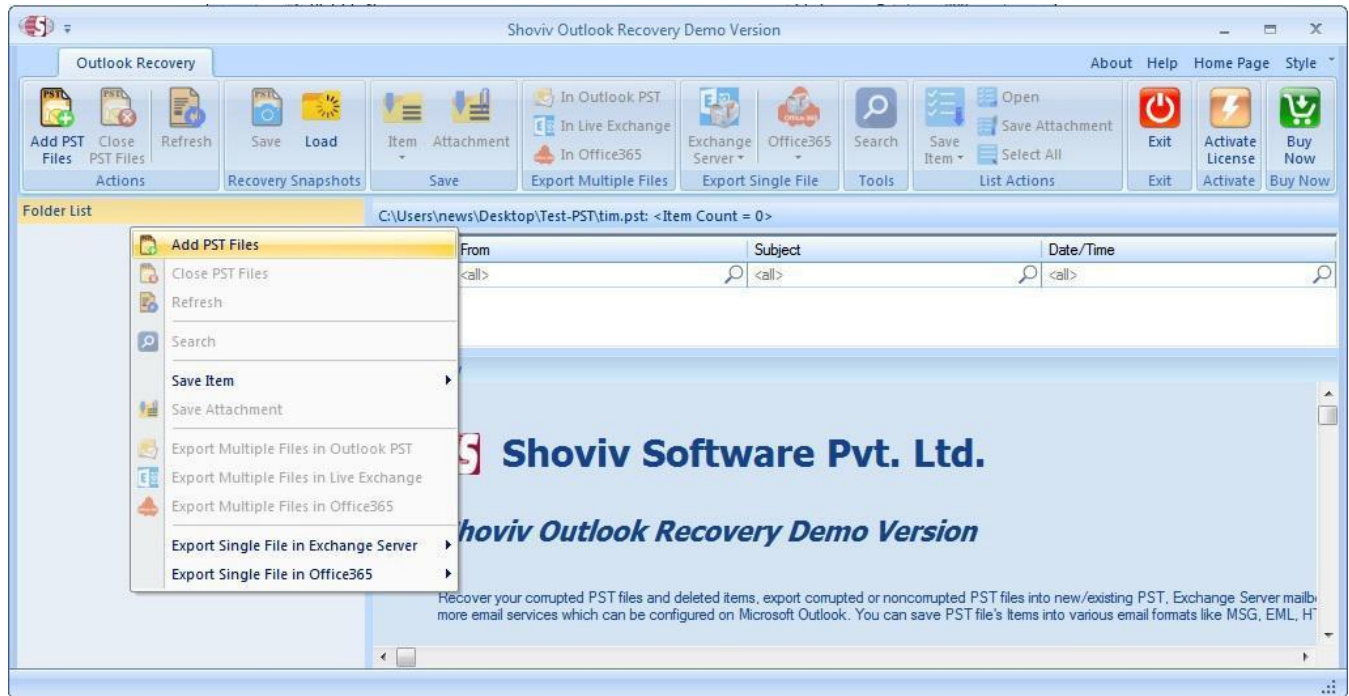




Add PST Files

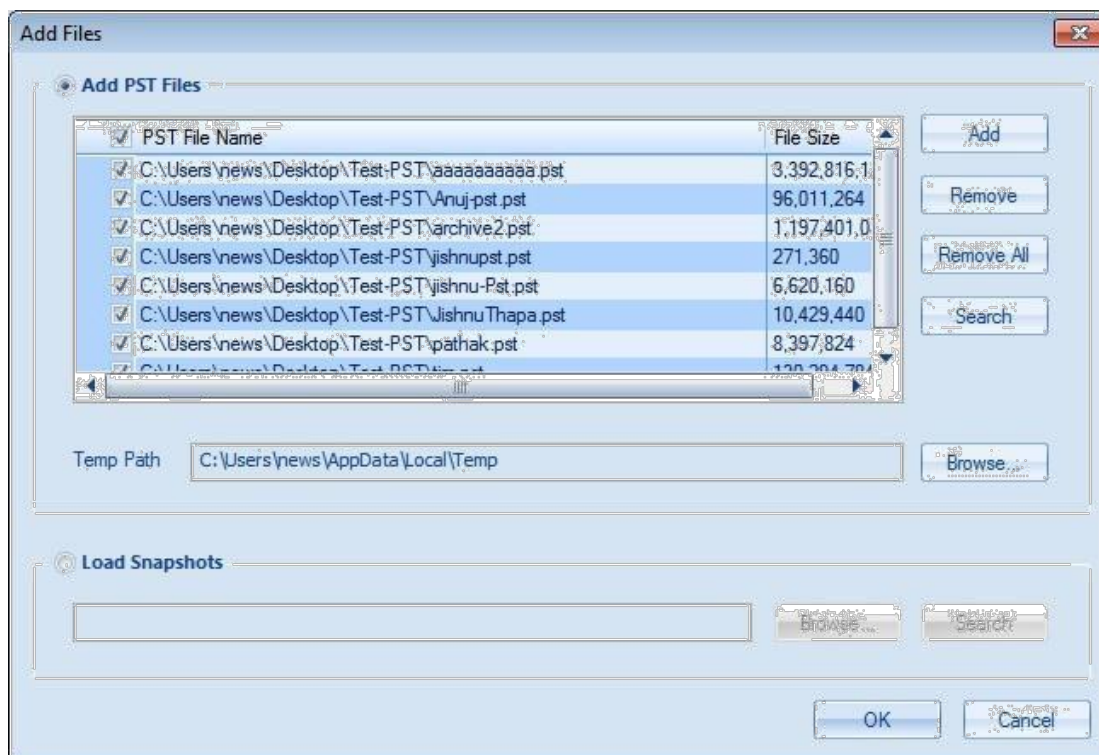
There are Two ways to add corrupted and non corrupted PST file.

1. **First Option** : Go to the Ribbon Bar "**Outlook Recovery**" >> "**Actions**" >> "**Add PST Files**".
2. **Second Option** : Right click on the folder list and select "**Add PST file**" option.



After clicking "**Add PST Files**" the "Add Files" Dialog will appear. Which have following options to add multiple PST files.

- o **Add PST Files** : In this dialogue, there are Six components, four buttons, one list view and one file browser.
 - **List view** : The list view contains the selected pst files full path, to add the desire pst file you need to check the checkbox of that pst file.
 - **ADD** : This button helps you to browse the PST files from your local directory. you can select multiple PST files at a time from this option.
 - **Remove** : This button helps you to remove selected PST file from the list view.
 - **Remove all** : Use this button to remove all PST files from the list view.
 - **Search option** : This option allows you to search PST files from any folder location.
 - **Temp Path** : Select temp path which will be used by the software to save temporary file during recovery process if you don't want to select any file it automatically selects default temp folder.



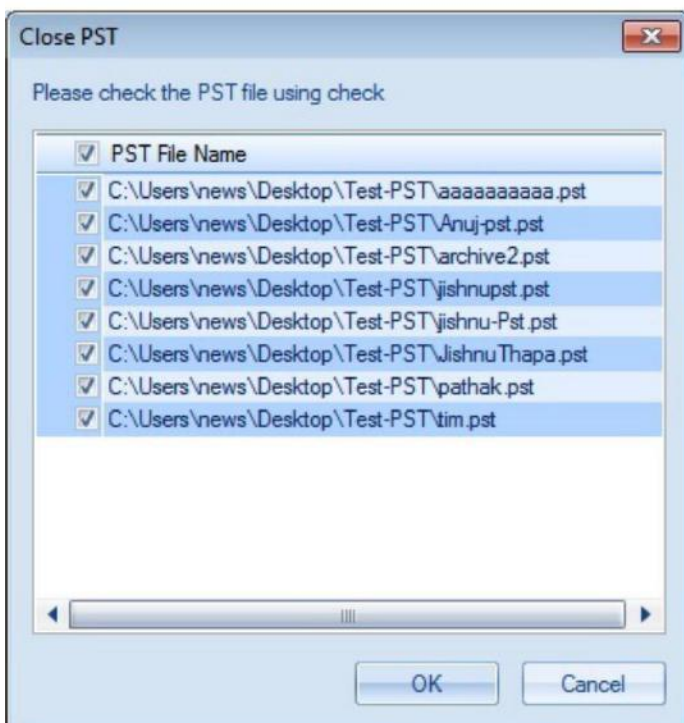
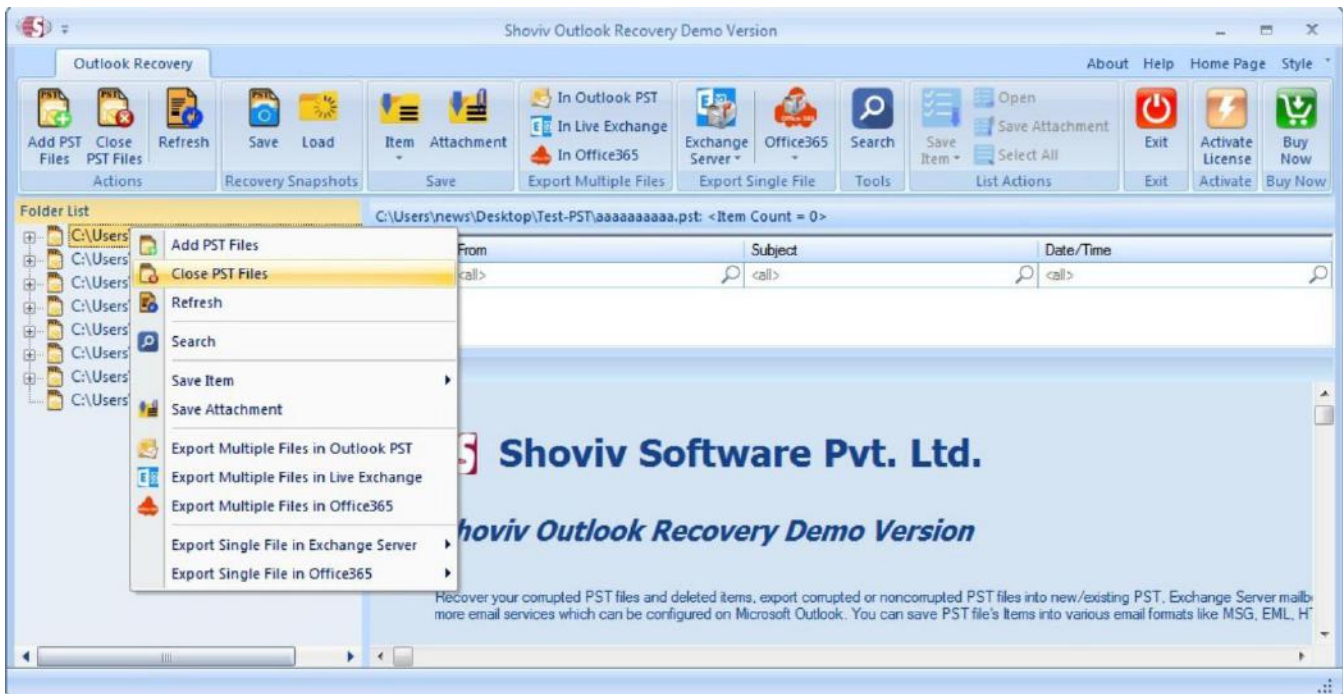
- **Load Snap Shots** : This option is used if you have performed PST file recovery previously using this software and stored snaps of that recovery process, this option helps you to save the time of PST recovery. you just need to load snaps of a previous recovery process and resume the process.



Close PST Files

There are two ways to close added multiple PST file.

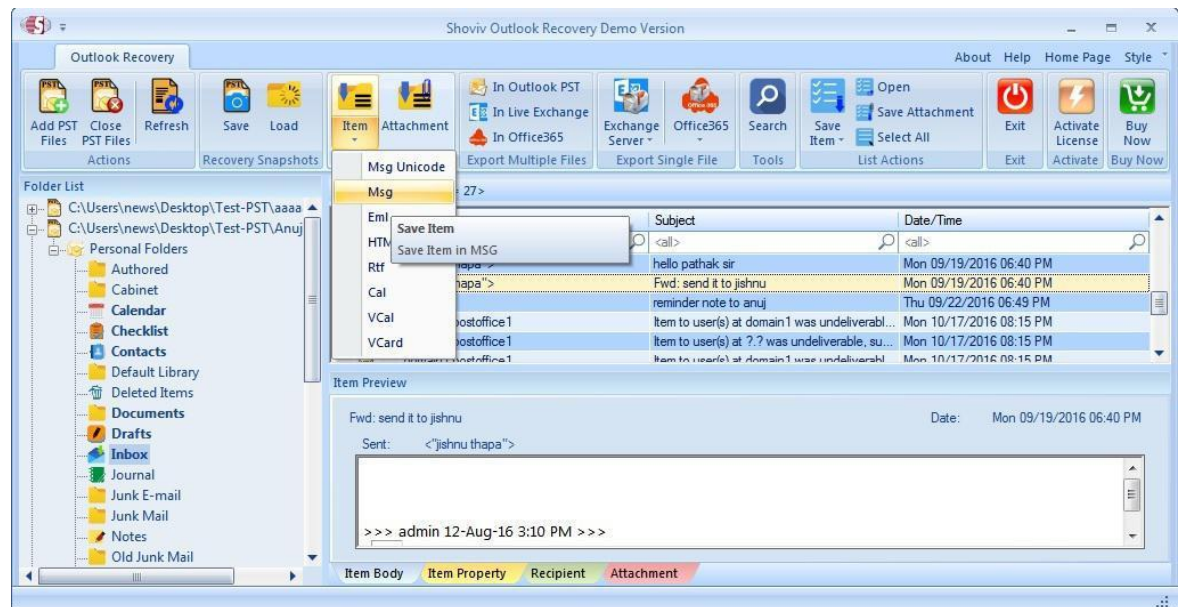
1. **First Option** : Go to the Ribbon Bar "**Outlook Recovery**" and click on "**Close PST Files**" option.
2. **Second Option** : Go to the Ribbon Bar folder menu click on the "**Close PST Files**" option.



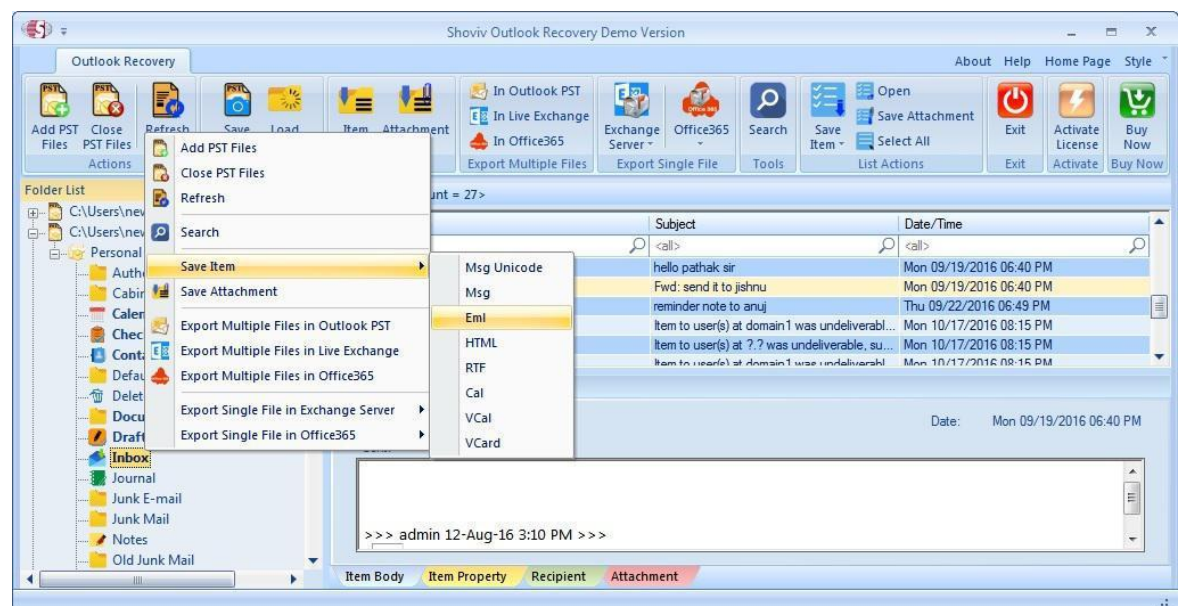


Save Folder Items

- Save selected folder's items into multiple file format using this option. This option allows you to save Item(s) into multiple file formats such as MSG UNICODE, MSG, EML, HTML, RTF, CAL, VCAL, VCARD. There are two ways to do this.
 1. **First option** : Go to the Ribbon Bar "**Outlook Recovery >> Save >> Item**".

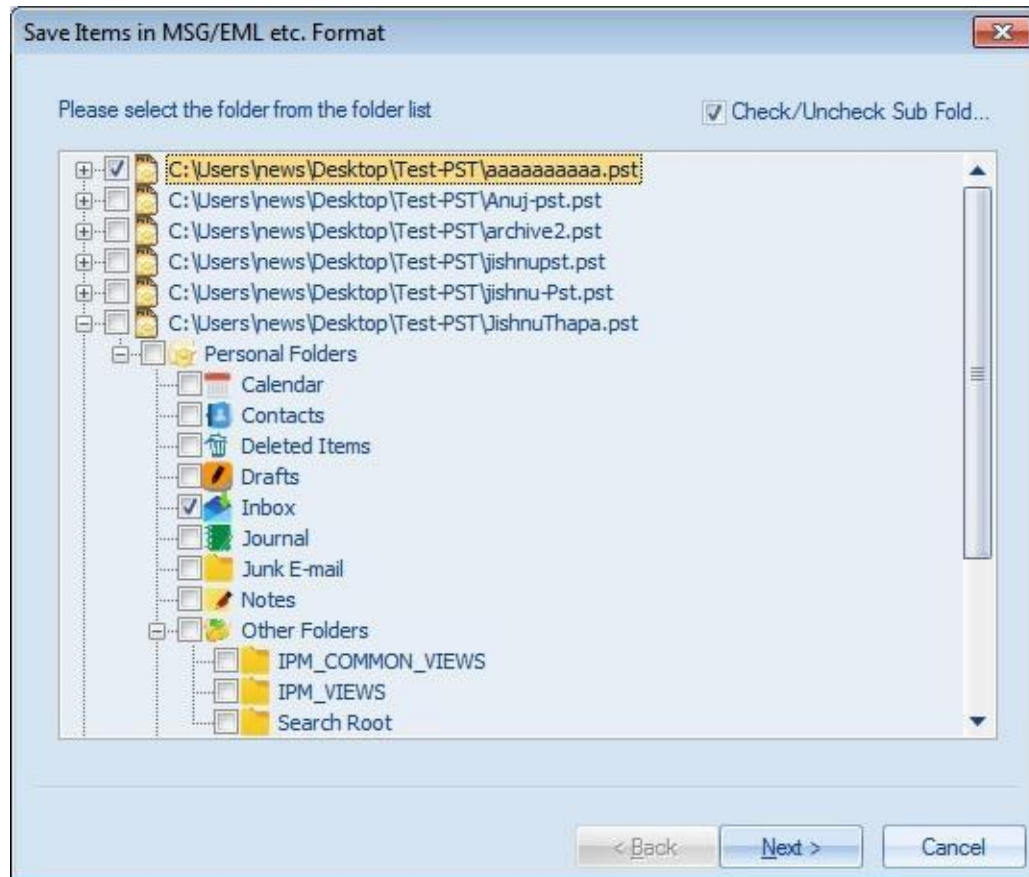


2. **Second option** : Right click on folder view and then click on "save item"





- After selecting desired file format you can proceed further now it will open Files and folder selection dialog from where you can check Multiple PST Files and folders which you want to save item.



- Next step is filtering items. if you want to filter items then there are two types of filter.
 1. **Process Message Class** : This option allows you to filter items according to message class such as emails, tasks, calendar items etc.
 2. **Process Item Date Range** : This option allows you to filter items according to date range you can custom date range according to your need and also add multiple date range sets.



Shoviv Outlook Recovery

Save Items in MSG/EML etc. Format

Process Message Class

Add

Include Exclude

Process Item Date Range

From: 12/04/2018 To: 12/04/2018 Add Remove

From	To
------	----

< Back Next > Cancel

Message Class

Please check the message class using check

- Message Class
- IPM.Activity
- IPM.Appointment
- IPM.Contact
- IPM.DistList
- IPM.Note
- IPM.Task
- IPM.Journal
- IPM.StickyNote
- IPM.Post
- IPM.Document
- IPM.OLE.Class

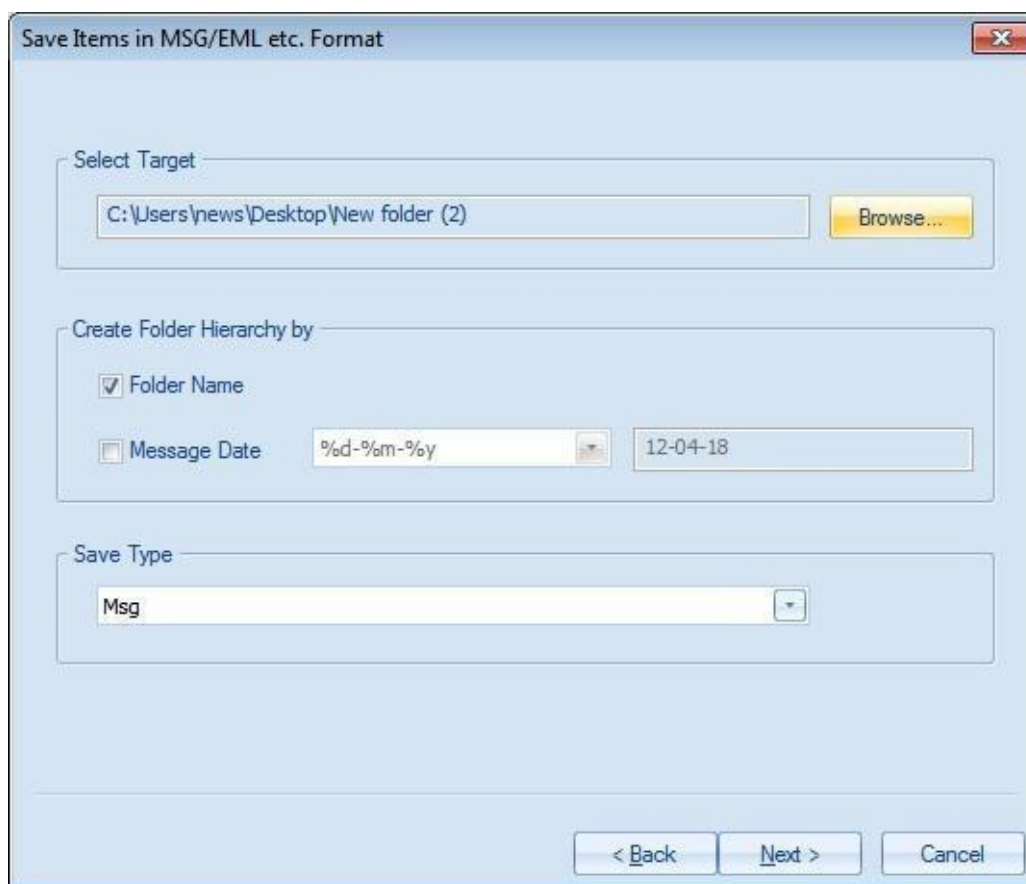
Add and Remove user define message class

Add Remove

OK Cancel



- After applying filters you can proceed to next step which is save item it has three sub-options.
 1. **Select Target** : select target where you want to get output files. Clicking browse button will open folder selection dialog, with the help of this dialog you can choose a destination folder.
 2. **Create Folder Hierarchy by** : Folder hierarchy option will allow you to maintain folder hierarchy of the output file, it has two options.
 1. Folder Name
- Message Date
- **Save Type** : If you changed your mind after applying all these filters and destination folder then you don't have to worry this option will allow you to change file format without going all the way t first step.



- Clicking next will finally start saving your folder's items into the destination folder. you can monitor the process through the report view and it will show you that how much items are saving and how many and filtered by your applied filter and all other useful information. It will also allow you to save report into HTML file format once process completed.



Shoviv Outlook Recovery

Save Items in MSG/EML etc. Format

Source Folder	Target Folder	Item Count	Filtered Items	Copied Items	Status
: Source File "C:\Users\news\Desktop\Test-PST\aaaaaaaaaa.pst" Items to Tar...					
Personal Folders\All ...	Personal Folders\...	73	0	73	Completed
Personal Folders\All ...	Personal Folders\...	35	0	34	Running
Personal Folders\Age...	Personal Folders\...	462	0	462	Completed

Process 569 of 569 Item

Save Redoit

Back Finish Stop



Save View Items

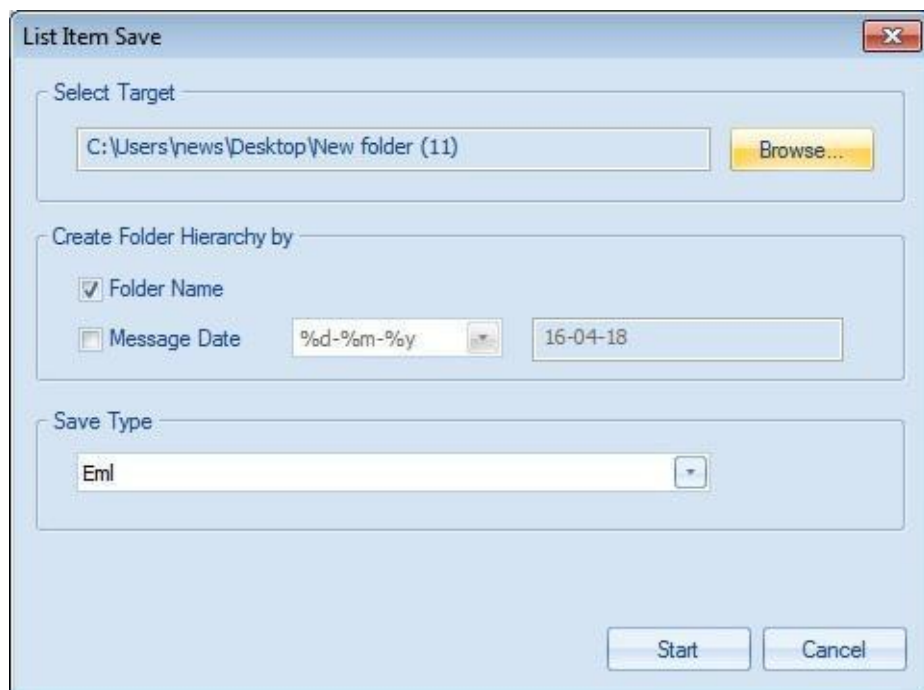
- Save Items allows you to save individual Item(s) into multiple file formats such as MSG UNICODE, MSG, EML, HTML, RTF, CAL, VCal, VCARD. There are three ways to save Item(s)
 1. **First option** : Go to the Ribbon Bar "**Outlook Recovery -> List Actions -> Save Item**".
 2. **Second option** : Select items from Item view list and right click it will open options and there will be a save option. Clicking on that will save all selected item(s).



- After selecting items and selecting file format in which you want to save items, save options dialog will open which will have three options.
 1. **Select Tagret** : select target where you want to get output files. Clicking browse button will open folder selection dialog, with the help of this dialog you can choose a destination folder.
 2. **Create Folder Hierarchy by** : Folder hierarchy option will allow you to maintain folder hierarchy of the output file, it has two options.



1. Folder Name
 - Message Date
 - **Save Type** : This option will allow you to change file format without going to the first step.



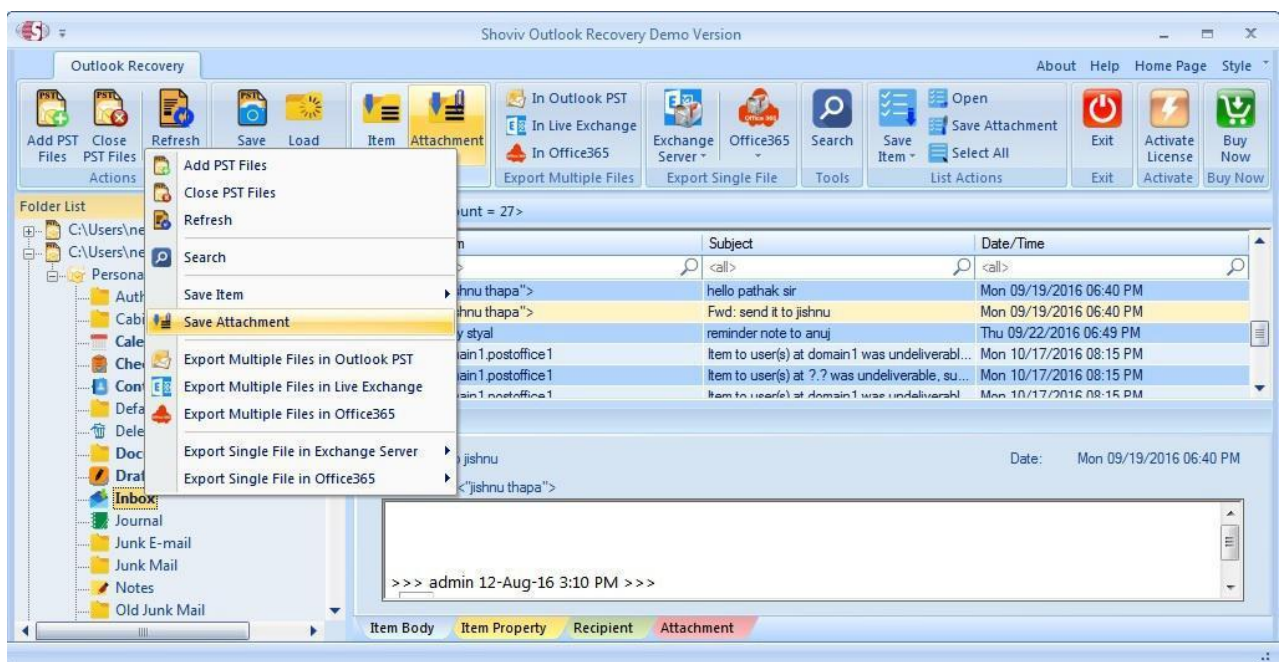


Save Folder Attachments

- Save selected folder's Attachments using this option. It has two methods
 1. **First option** : Go to the Ribbon Bar "**Outlook Recovery >> Save >> Attachments**".

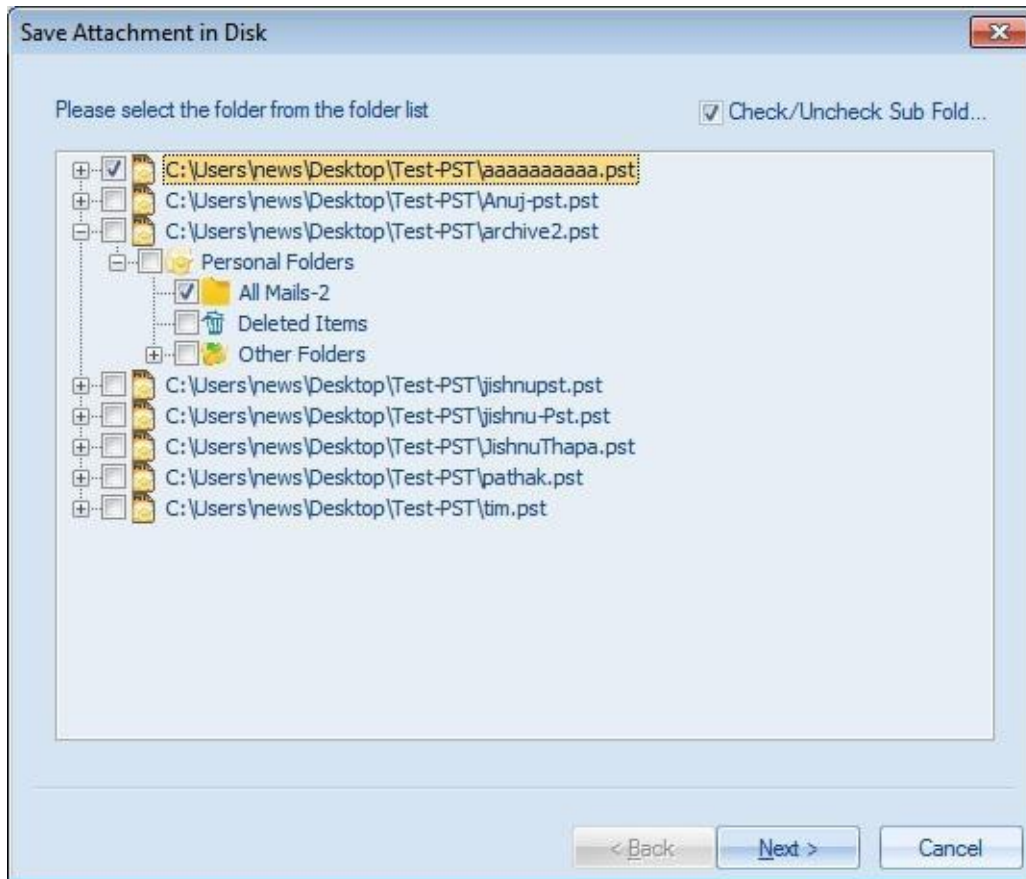


2. **Second option** : Right click on folder view and then select on "**Attachments**"





- After clicking on "**Save Attachments**" you can proceed further, now it will open folder selection dialog from where you can check folders from which you want to save Attachments.



- Next step is filtering items. if you want to filter items then there are two types of filter.
 1. **Process Message Class** : This option allows you to filter items according to message class such as emails, tasks, calendar items etc.
 2. **Process Item Date Range** : This option allows you to filter items according to date range you can custom date range according to your need and also add multiple date range sets.



Save Attachment in Disk

Process Message Class

Include Exclude

Process Item Date Range

From: 16/04/2018 To: 16/04/2018

From	To
------	----

< Back Next > Cancel

Message Class

Please check the message class using check

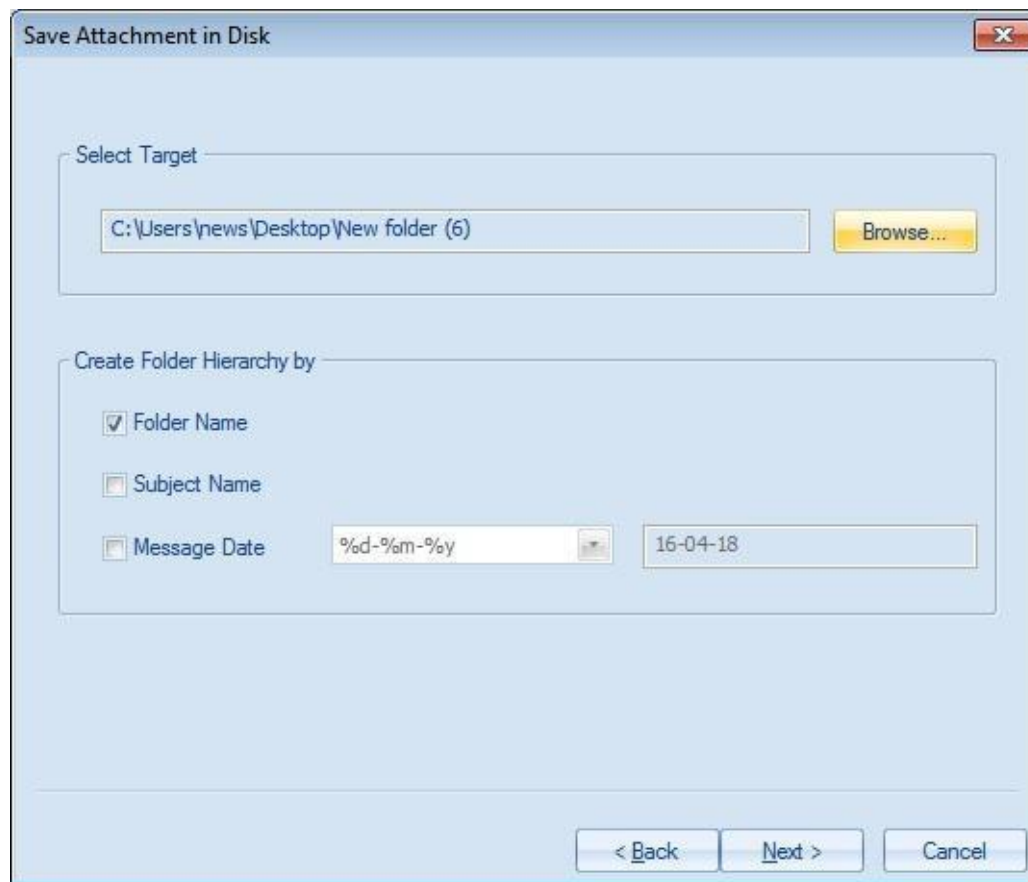
<input type="checkbox"/> Message Class
<input type="checkbox"/> IPM.Activity
<input type="checkbox"/> IPM.Appointment
<input type="checkbox"/> IPM.Contact
<input type="checkbox"/> IPM DistList
<input type="checkbox"/> IPM.Note
<input type="checkbox"/> IPM.Task
<input type="checkbox"/> IPM.Journal
<input type="checkbox"/> IPM.StickyNote
<input type="checkbox"/> IPM.Post
<input type="checkbox"/> IPM.Document
<input type="checkbox"/> IPM.OLE.Class

Add and Remove user define message class

OK Cancel



- After applying filters you can proceed to next step which is save item it has three sub-options.
 1. **Select Tagret** : select target where you want to get output files. Clicking browse button will open folder selection dialog, with the help of this dialog you can choose a destination folder.
 2. **Create Folder Hierarchy by** : Folder hierarchy option will allow you to maintain folder hierarchy of the output file, it has three options.
 1. Folder Name
- Subject Name
- Message Date



- Clicking next will finally start saving your folder's items into the destination folder. you can monitor the process through the report view and it will show you that how much items are saving and how many and filtered by your applied filter and all other useful information. It will also allow you to save report into HTML file format once process completed.



Shoviv Outlook Recovery

Save Attachment in Disk

Source Folder	Target Folder	Item Count	Filtered Items	Processed Items	Copied
: Source File "C:\Users\news\Desktop\Test-PST\archive2.pst" Attachments to Ta					
Personal Folders\All ...	C:\Users\news\...	836	0	28	167

Total attachment save count = 167
Process 28 of 836 Item

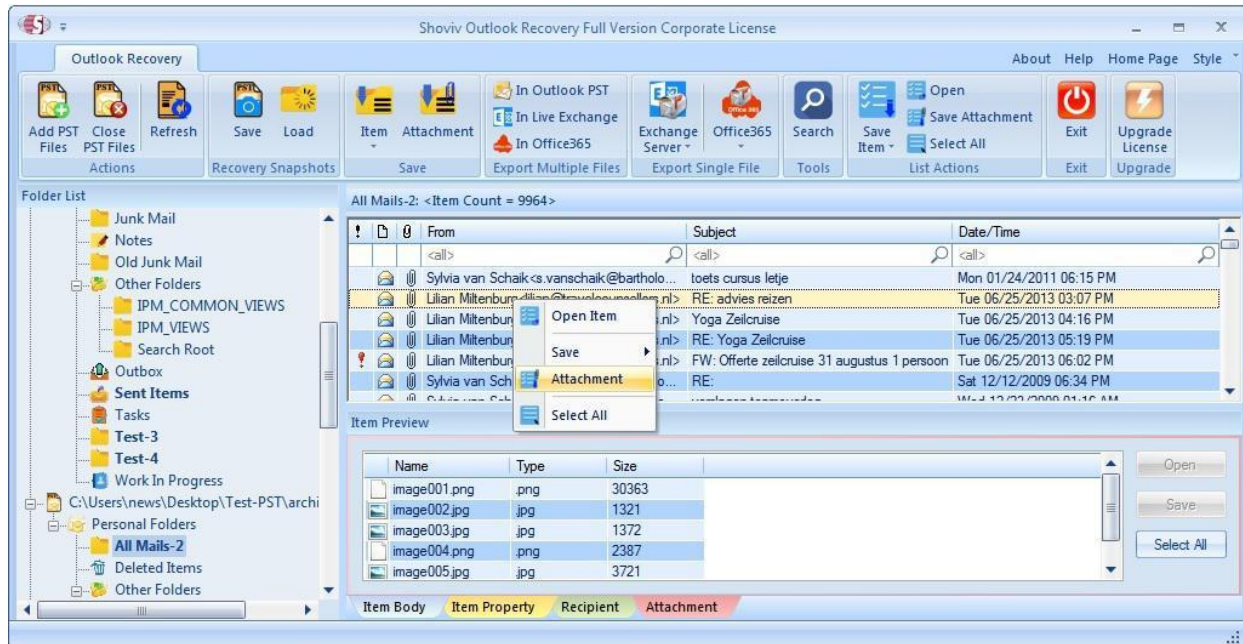
Save Report

Back Finish Stop

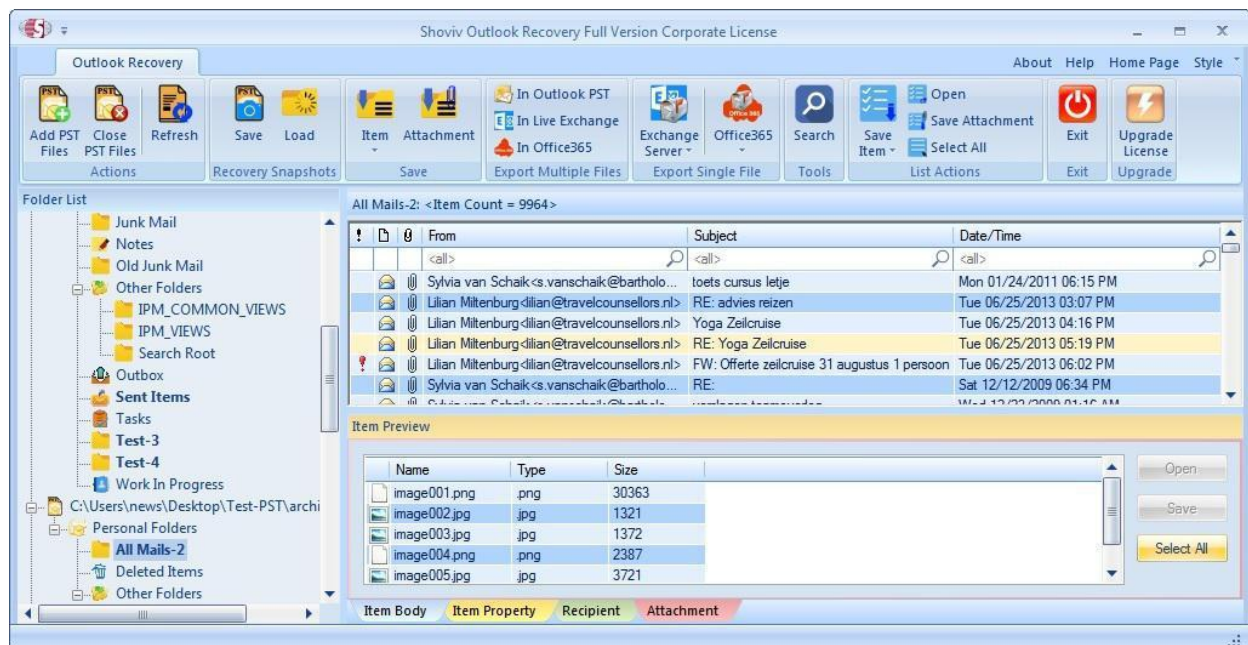


Save view Attachments

- There are two ways to save attachments of item(s)
 1. **First option** : Select items from Item view list and right click on it, it will open options and there will be an option to save Attachment.

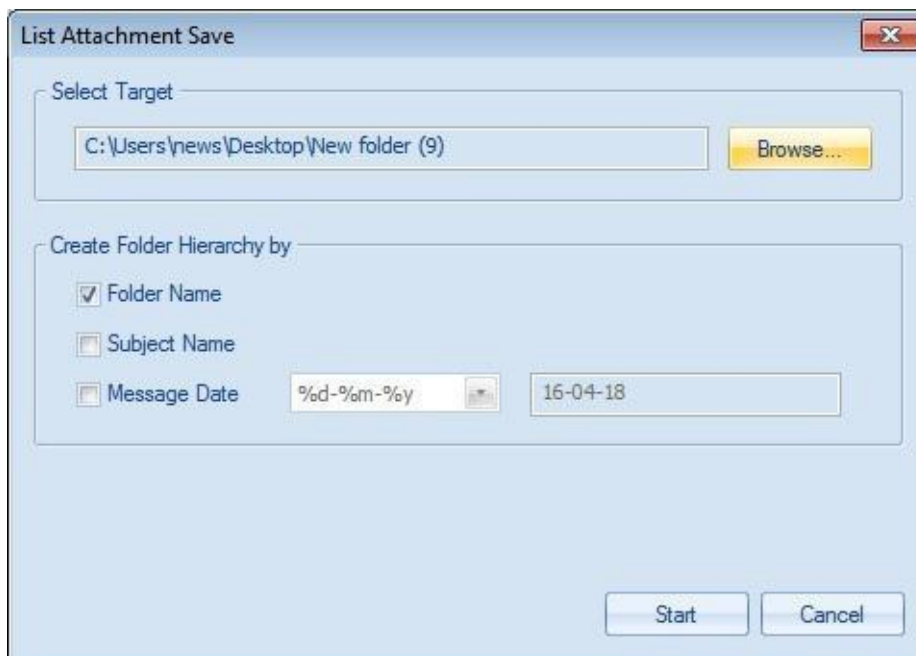


2. **Second option** : Click on Item it will open item preview in preview window from there click on attachment tab it will open a list where you will find all attachment respective that Item. Click on "**save**" button.

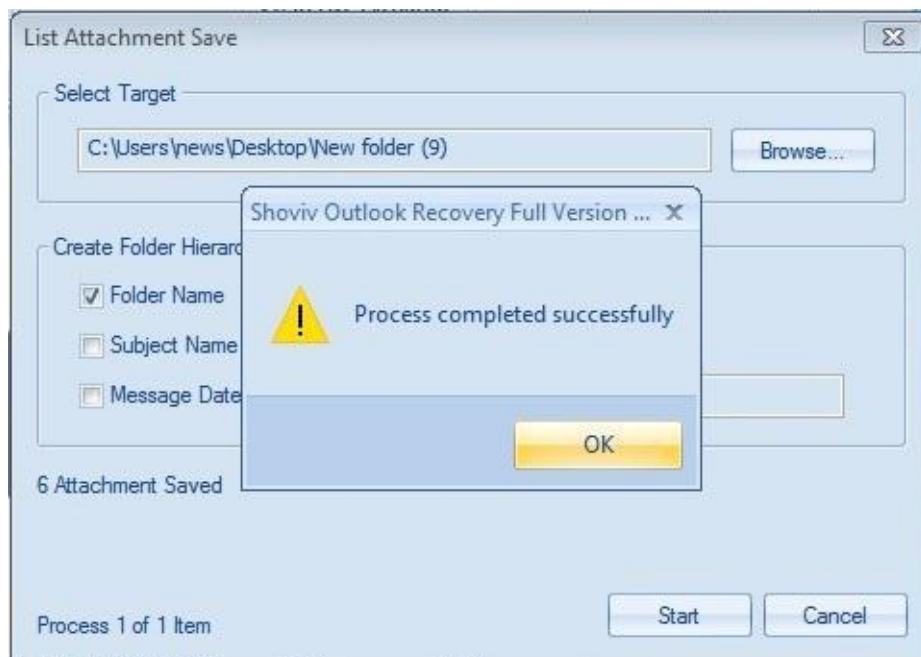




- The second step is attachment save option and it has two options.
 1. **Create Folder Hierarchy by** : Folder hierarchy option will allow you to maintain folder hierarchy of the output file, it has two options.
 1. Folder Name
- Message Date



- **Click "Start" button** : To start the process of saving item into disk.



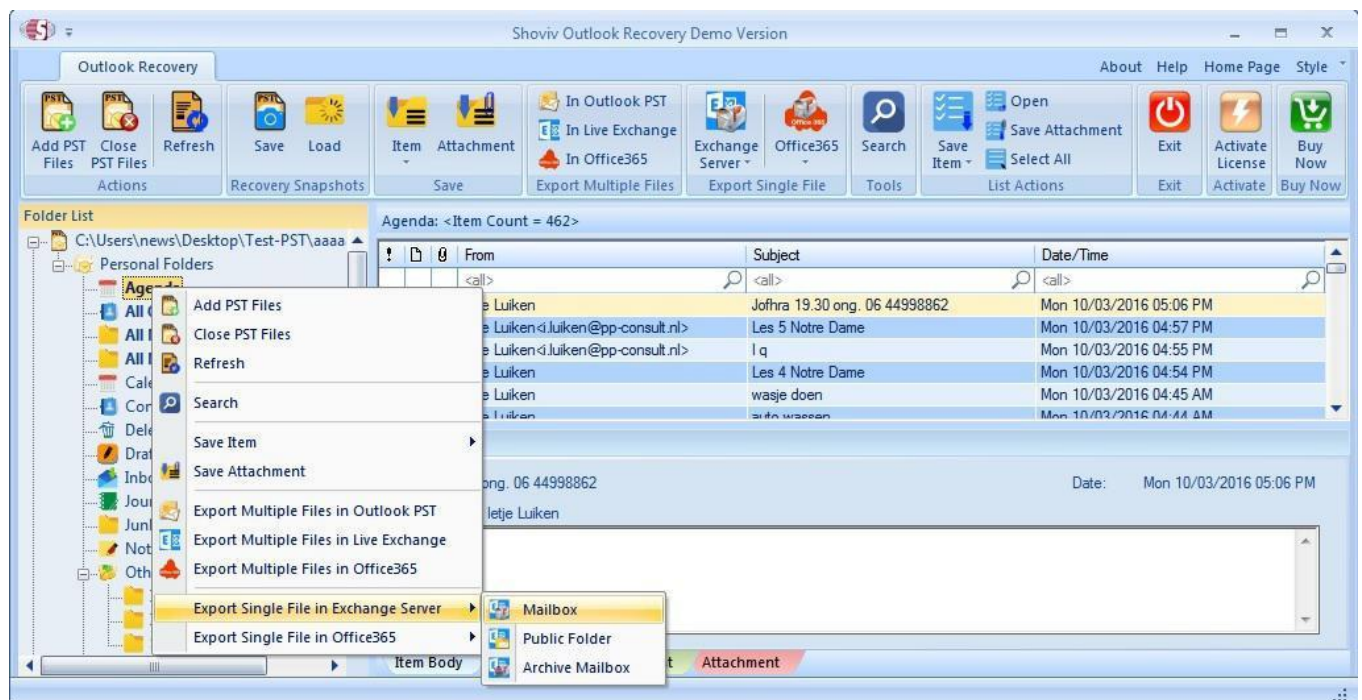


Export PST file in Exchange Server Mailbox

Note: -The same steps will be followed to export into Public folder and Archive mailbox.

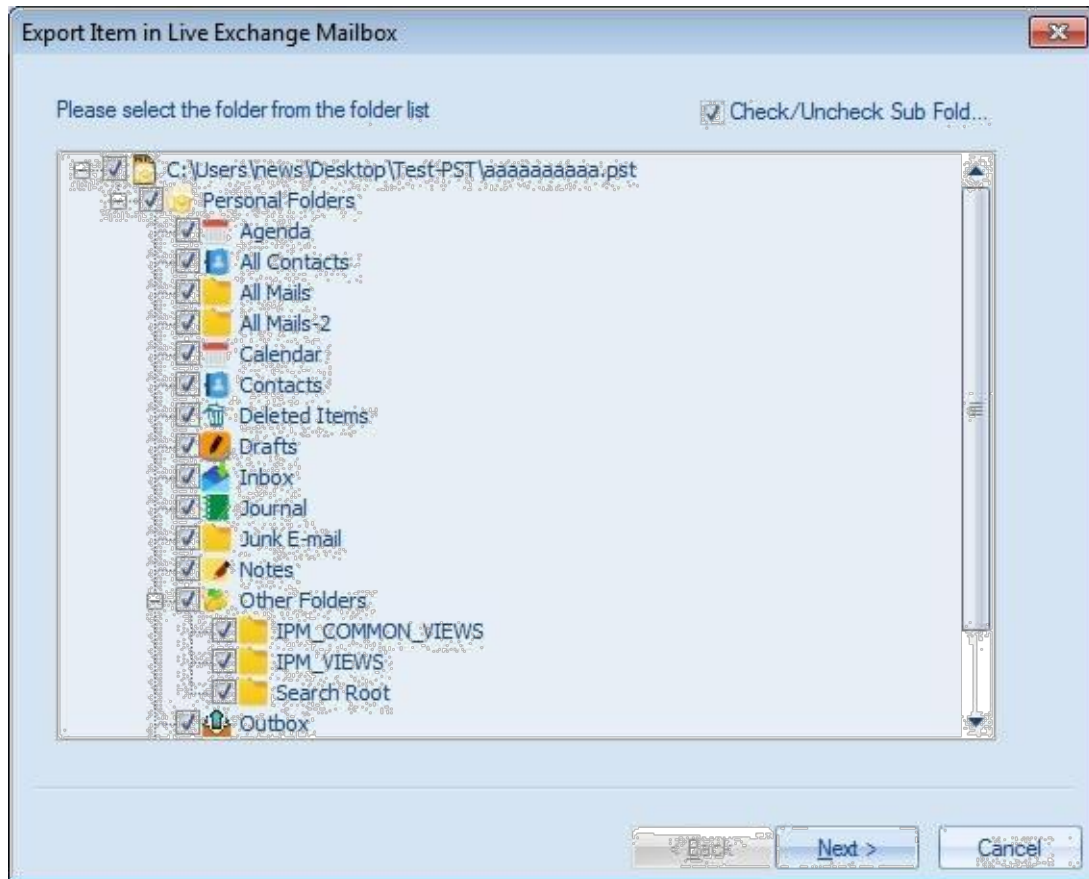
There are two ways to Export PST file's Items into live exchange mailbox.

- **First Option :** Go to the Ribbon Bar Menu "**Outlook Recovery >> Export Single File**" and click on **Exchange Server** option.
- **Second Option :** Right click on folder list and select "**Export Single File In Exchange Server**" option.



2. After click on live exchange mailbox option Export wizard will open.

- **Is Select Sub Folder** - After select check box, you can select the sub-folder.
- If you unselect check box then you can select or unselect particular folder.



3. After click on next button the Filter page will be shown. There are two options for filter items.

3.1 : Message Class Filter - Select message class using Add button then dialogue box will be open. Default message class shown in dialogue box. Choose message class and add or remove new message class then click on OK button.

Default message class never removes. Only user added message class will be removed.

3.2 : Process Item Date Range - If you want to Message Filter according to date then select Date Filter.

You You can select date range according to your need. after selecting a start date and end date click on add button.



Export Item in Live Exchange Mailbox

Process Message Class

Include Exclude

Process Item Date Range

From: 16/04/2018 To: 16/04/2018

From	To
------	----

< Back

Message Class

Please check the message class using check

- Message Class
- IPM.Activity
- IPM.Appointment
- IPM.Contact
- IPM.DistList
- IPM.Note
- IPM.Task
- IPM.Journal
- IPM.StickyNote
- IPM.Post
- IPM.Document
- IPM.OLE.Class

Add and Remove user define message class



4. After click on next button Migrate page will be shown.
There are two ways to migrate in live exchange mailbox.

- **First :-** If you want to Migrate in existing profile then select Migrate in Existing Profile Default Store option.

Export Item in Live Exchange Mailbox

Migrate in default store (Microsoft Exchange online profile)

Select Profile: user 1 Exchange2010 Refresh

Migrate in selected mailbox (Live Exchange)

Exchange Name:

Mailbox Name:

Password:

Is Hosted Exchange

Export In: Live Exchange Mailbox

< Back Next > Cancel



- **Second :-** If you want to Migrate in selected mailbox then select Migrate in Selected Mailbox option.

Export Item in Live Exchange Mailbox

Migrate in default store (Microsoft Exchange online profile)

Select Profile: user1 Exchange2010 Refresh

Migrate in selected mailbox (Live Exchange)

Exchange Name: 192.168.0.120

Mailbox Name: user1@exchange2010.com

Password: [Empty]

Is Hosted Exchange

Export In: Live Exchange Mailbox

< Back Next > Cancel

5. After click on next button Status will be shown.

- In Status wizard shown Target Folder, Item Count, Filtered Items, Process Items, failed items and status.

5.1 Cancel/Stop button - If you click on cancel/stop button all process will be stopped.

After processes completed finish button will be activated.

It will allows you to save report into HTML file format once process completed.

Export Item in Live Exchange Mailbox

Target Folder	Item Count	Processed Items	Filtered Items	Failed Items	Status
Agenda	36	36	0	0	Running

Process 36 of 36 Item

Save Report

< Back Finish Stop

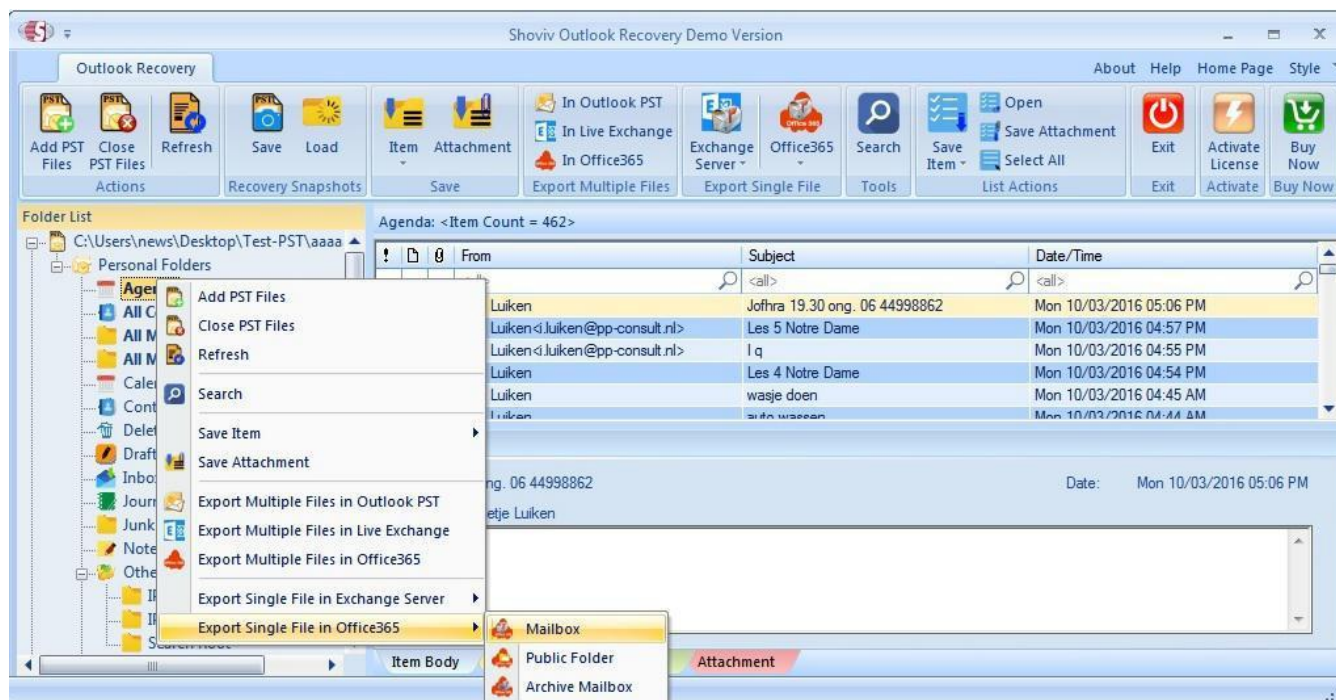


Export PST file in Office 365 Mailbox

Note: -The same steps will be followed for Exporting Public folder and Archive mailbox.

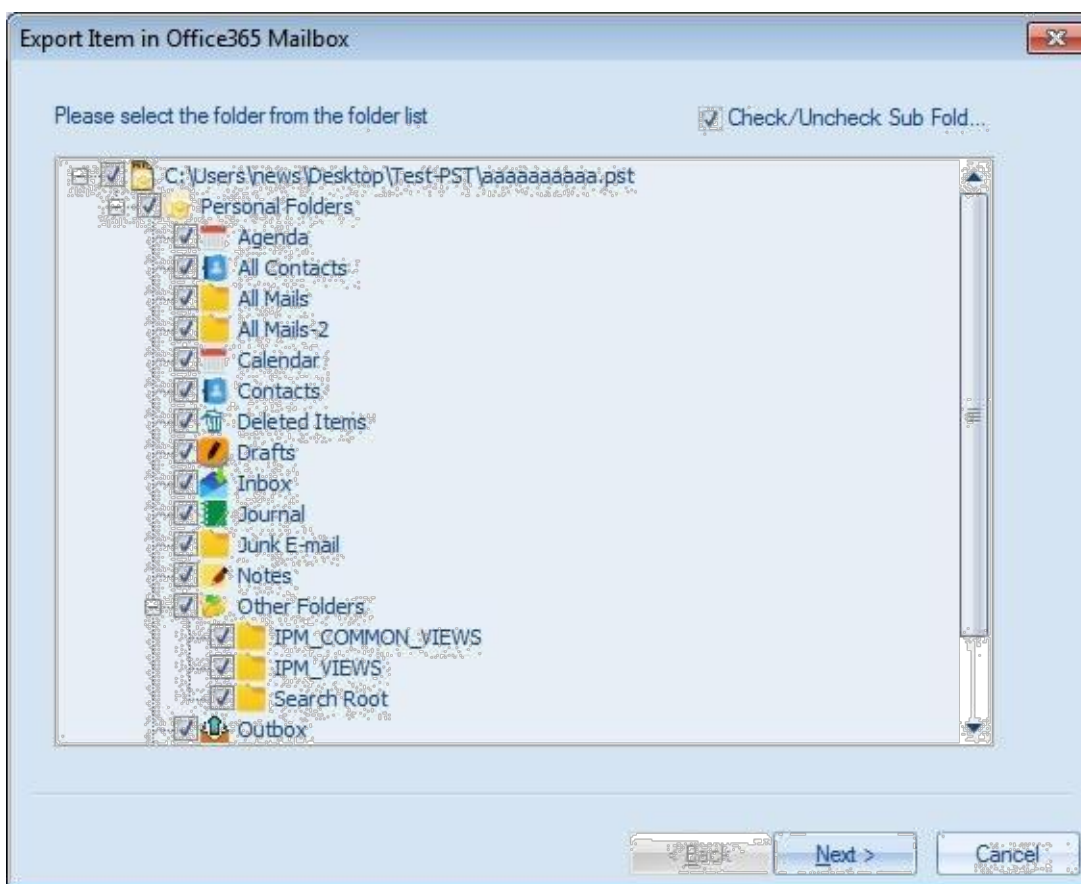
There are two ways to Export all Items of PST file into office 365 mailbox.

- **First Option :** Go to the Ribbon Bar "**Outlook Recovery >> Export Single File**" Menu and click on "**Office 365**" option.
- **Second Option :** Right click on folder list and select "**Export in Office 365 >> Mailbox**" option.



2. After click on live exchange option export wizard will be open.

- **Is Select Sub Folder** - After checking this check box, selecting the root folder will automatically select all the sub-folders.
- If you uncheck this check box then you can select or particular folders individually.



3. After click on next button the Filter page will be shown. There are two options for filter items.

3.1 Message Class Filter :- Select message class using Add button then dialogue box will be open. Default message class shown in dialogue box. Choose message class and add or remove new message class then click on OK button.

Default message class never removes. Only user added message class will be removed.

3.2 Process Item Date Range :- If you want to Message Filter according to date then select Date Filter.

You You can select date range according to your need. after selecting a start date and end date click on add button.



Shoviv Outlook Recovery

Export Item in Office365 Mailbox

Process Message Class

Include Exclude

Process Item Date Range

From: 16/04/2018 To: 16/04/2018

From	To
------	----

< Back Next > Cancel

Message Class

Please check the message class using check

- Message Class
- IPM.Activity
- IPM.Appointment
- IPM.Contact
- IPM.Dist List
- IPM.Note
- IPM.Task
- IPM.Journal
- IPM.StickyNote
- IPM.Post
- IPM.Document
- IPM.OLE.Class

Add and Remove user define message class

OK Cancel



4. After click on next button Migrate page will be shown.
There are two ways to migrate in Office 365 Mailbox.

- **First :-** If you want to Migrate in existing profile then select "**Migrate in default store (Office365 online profile)**" option.

Export Item in Office365 Mailbox

Migrate in default store (Office365 online profile)

Select Profile: Alexandra Refresh

Migrate in selected mailbox (Office 365 Mailbox)

User Name: alexandra@alex6.onmicrosoft.com

Password:

Export In: Office 365 Mailbox

< Back Next > Cancel



- **Second :-** If you want to Migrate in specific Office 365 mailbox then select "**Migrate in Selected Mailbox (Office 365 mailbox)**" option.

Export Item in Office365 Mailbox

Migrate in default store (Office365 online profile)

Select Profile: Without Refresh

Migrate in selected mailbox (Office 365 Mailbox)

User Name: alexandra@alex6.onmicrosoft.com

Password:

Export In: Office 365 Mailbox

< Back Next > Cancel



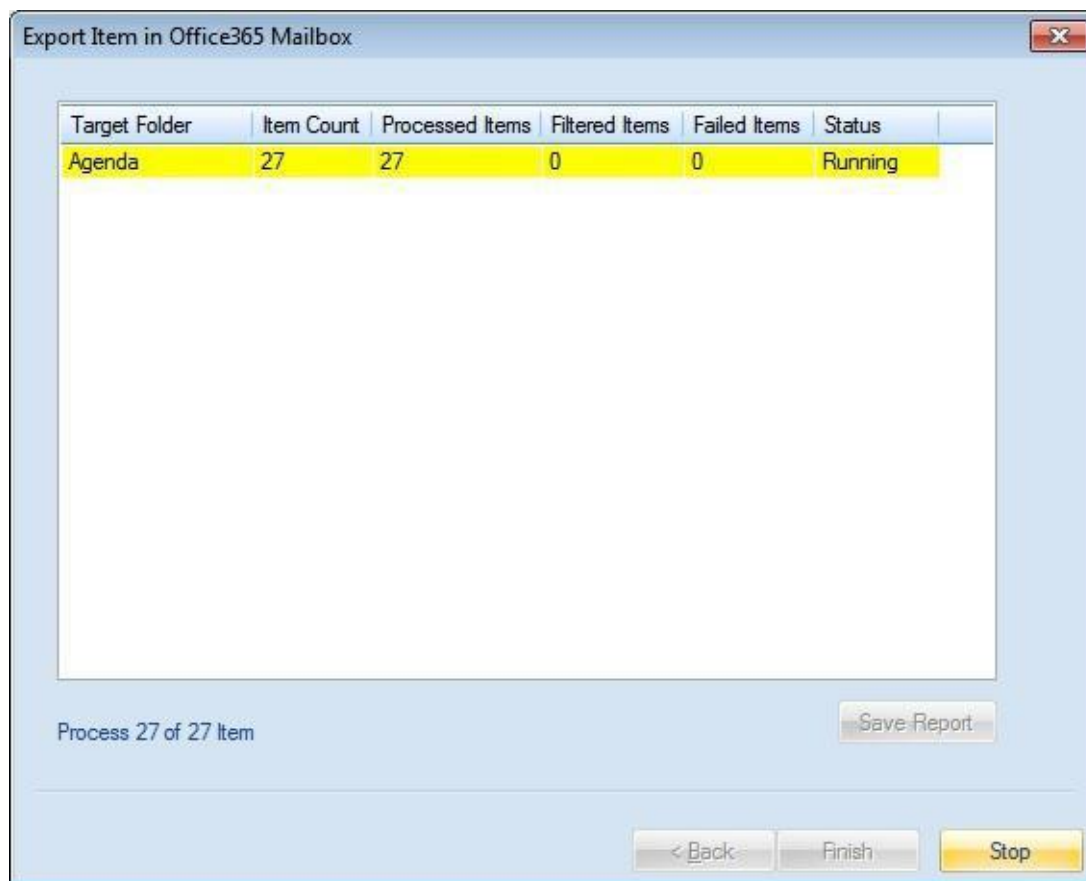
5. After click on next button Status will be shown.

- In Status page shown Target Folder, Item Count, Filtered Items, Process Items, failed items and status.

5.1 Cancel/Stop button - If you click on cancel/stop button all process will be stopped.

After processes completed finish button will be activated.

It will allows you to save report into HTML file format once process completed.

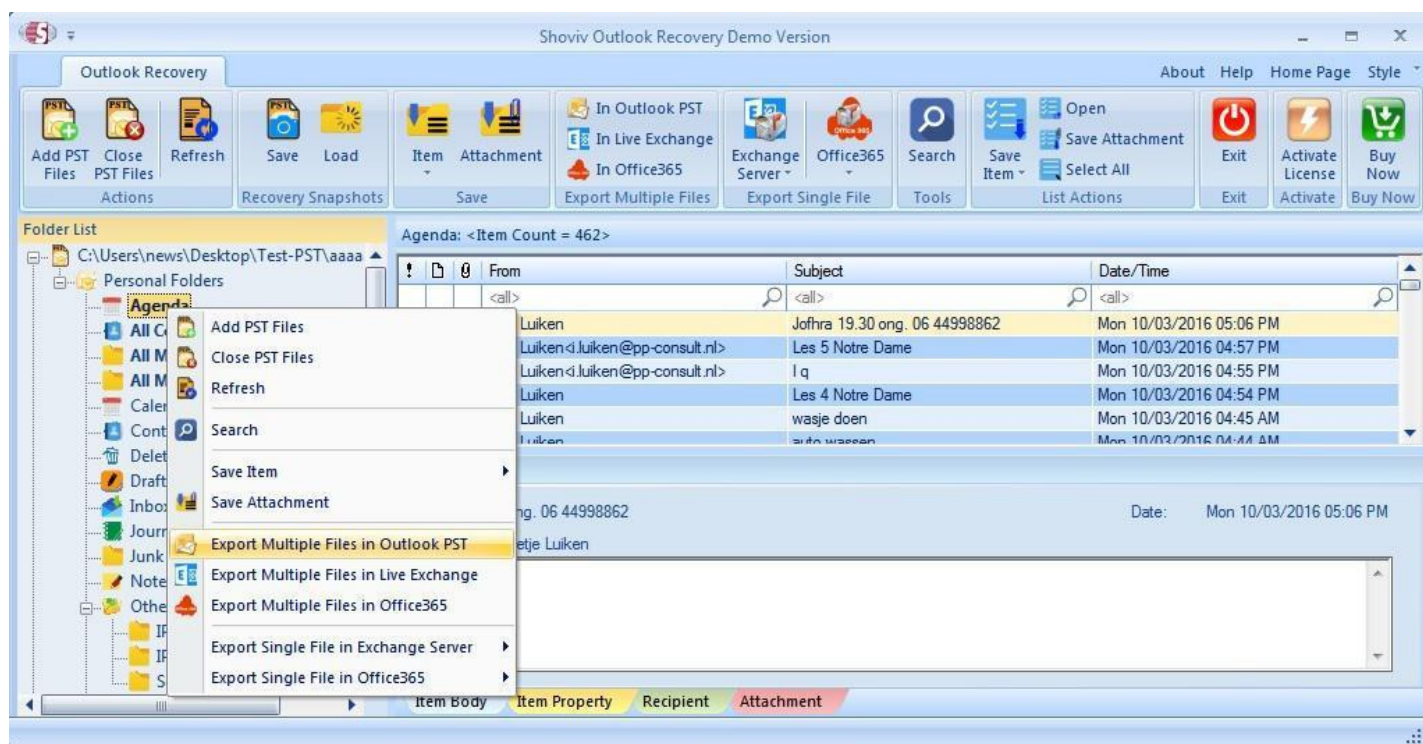




Export Multiple PST Files into Outlook PST

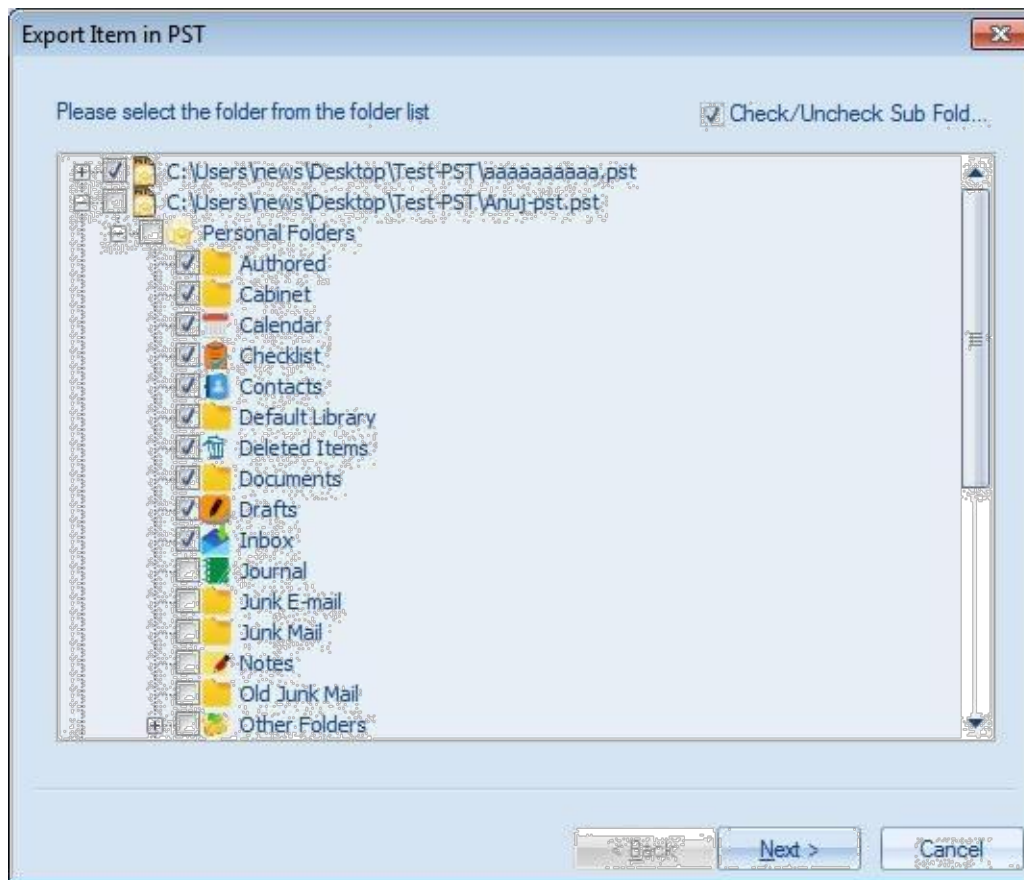
1. There are two ways to export items in PST.

- **First Option** : Go to the Ribbon Bar "**Outlook Recovery >> Export Multiple Files >> In Outlook PST**" option.
- **Second Option** : Right click on folder View and select "**Export Multiple PST files in Outlook PST**" option.



2. After click on Outlook PST option wizard will open. There are two option.

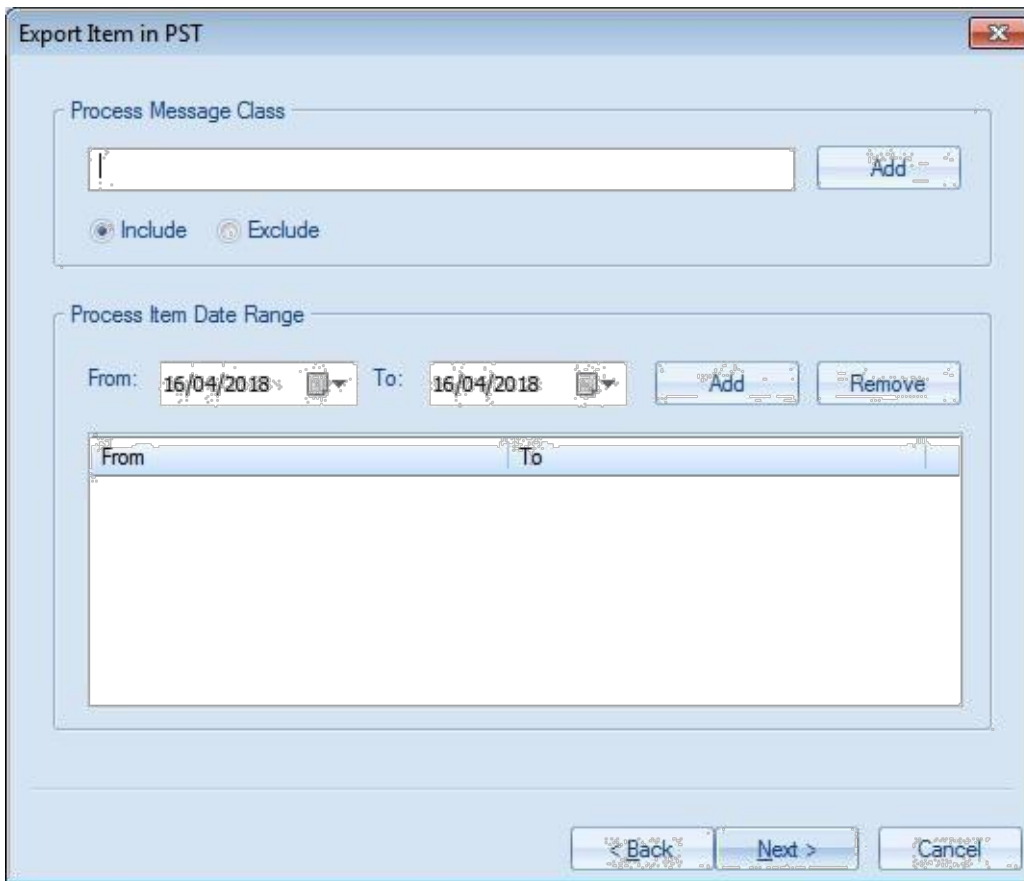
Check/Uncheck Sub Folder When you check this option click on any check box in folder list then all sub-folder automatically will be selected or un-selected.



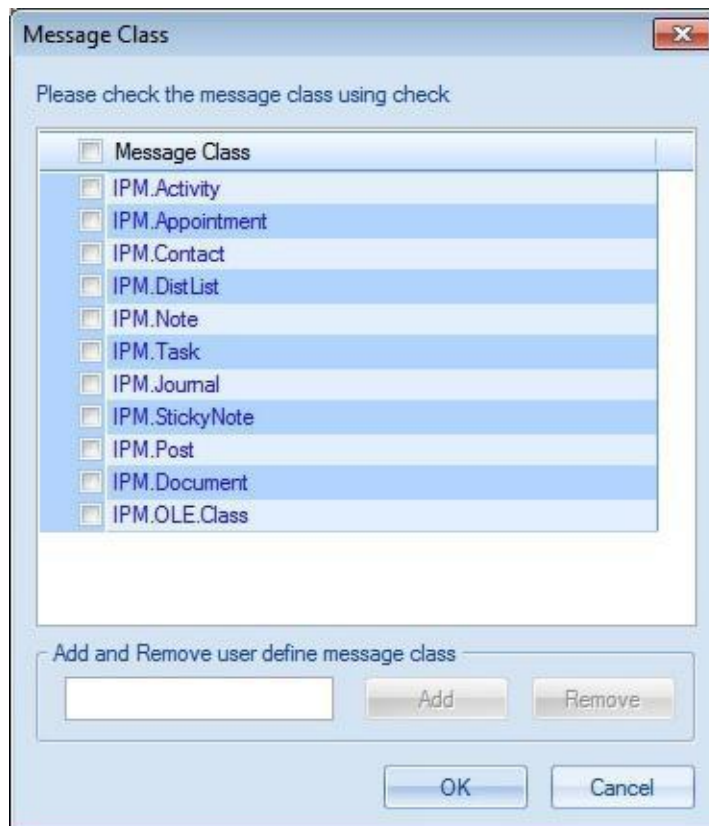
3. After click on next button the Filter page will be shown. There are two options in Filter item.

3.1 Message Class Filter - This Filter Adds Message Class using add button if you want to include or exclude then select message class.

After click on add button message class dialog will be pop-up. Some default message class shows in dialog list if you want to add new message class then type message class in edit box and click on add button.



Default message class never removes. Only user added message class will be removed.





3.2 Date Range - If you want to Message Filter according to date then select Date Filter.

4. After click on next button Status will be shown.

- **Export on Existing PST** : This option allows you to export and merge single PST file into existing PST file.
- **Export and Create New PST File** : If you want to export item in PST by creating new PST file then check "**Export and Create New PST File**" option.

Export Item in PST

Export on Existing PST

PST:

Export and Create New PST File

Folder:

Create Unicode PST

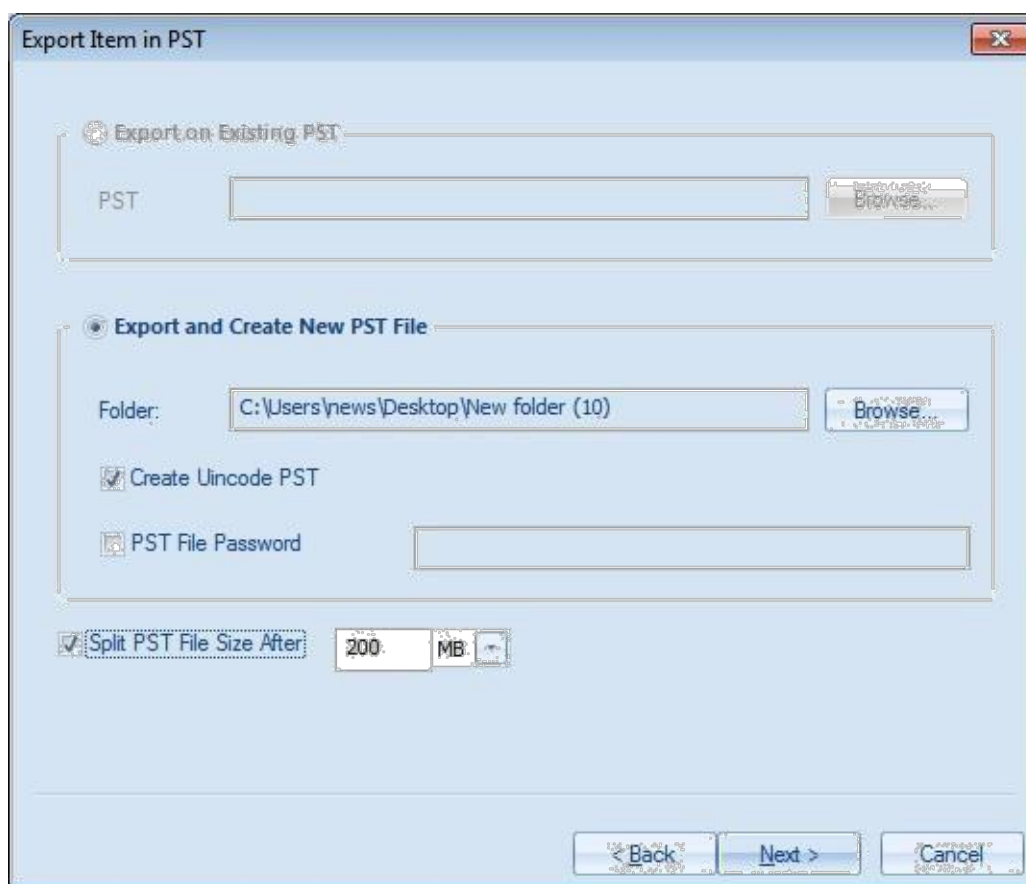
PST File Password

Split PST File Size After

< Back Next > Cancel



- **Create Unicode PST** : Check this option to create Unicode formatted PST file.
- **PST File Password** : Protect your PST file with the password using this option.
- **Split PST file size After** : Split PST file size between 100 MB and 51200 MB or 1 GB to 50 GB.





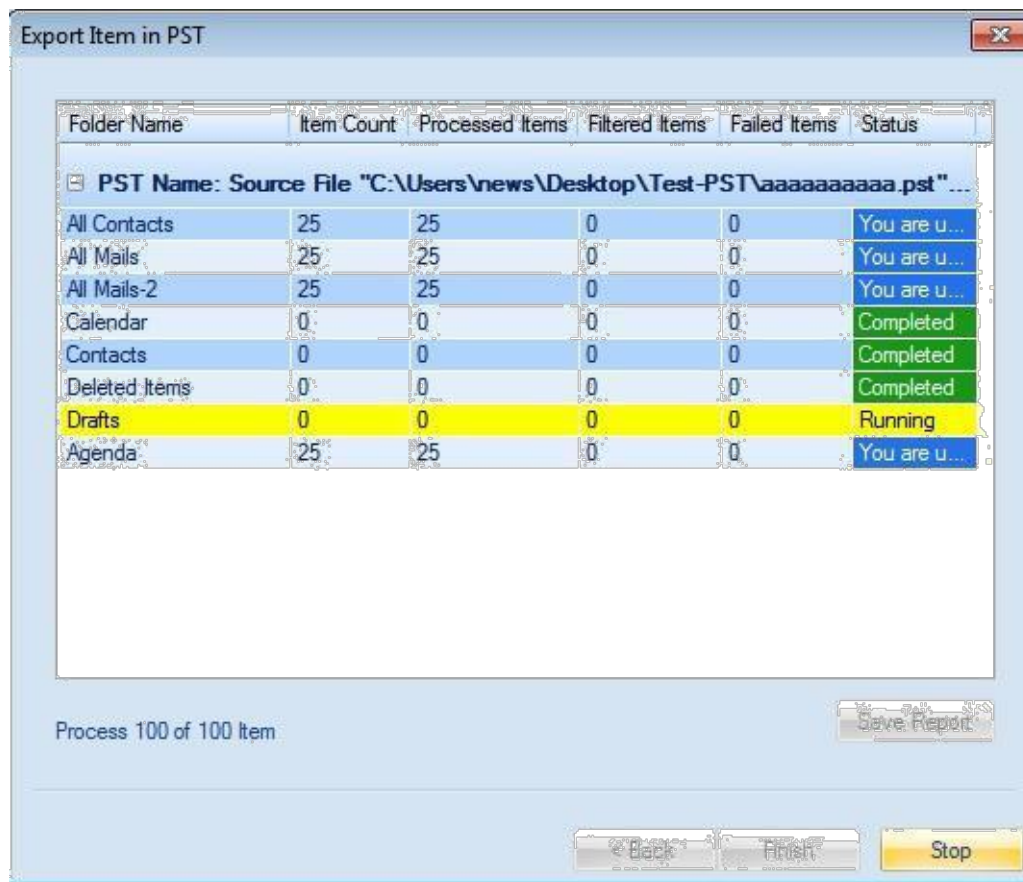
5. After click on next button Status will be shown.

- The Status wizard shows Source Folder, Target Folder, Item Count, Filtered Items, Copied Items and Process Item in this report.

5.1 Cancel/Stop button - If you click on cancel/stop button all process will be stopped.

After complete work "**finish**" button will be activated.

Save report : It will help you to save report of process i.e. filtered items, failed items etc.

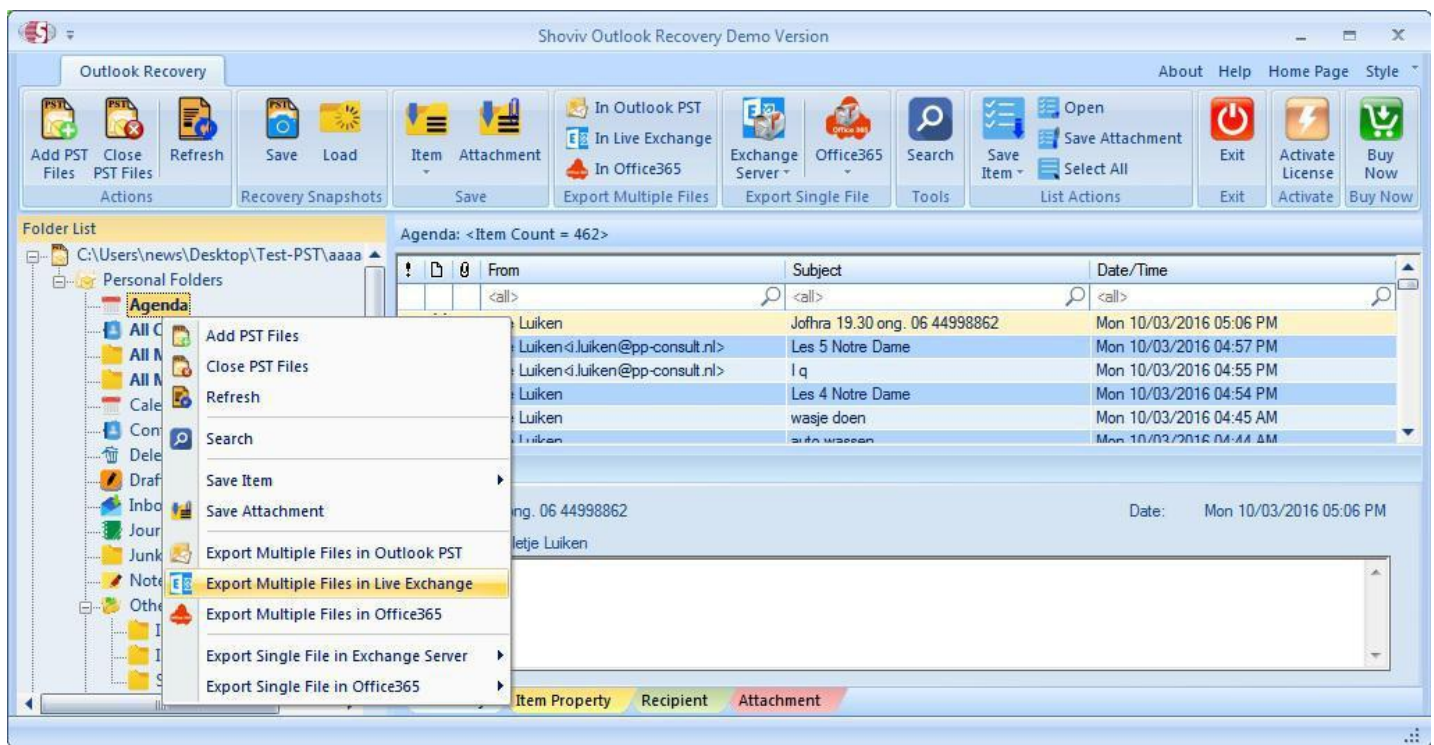




Export Multiple PST Files into Exchange Server

1. There are two ways to export Multiple PST Files into Exchange Server.

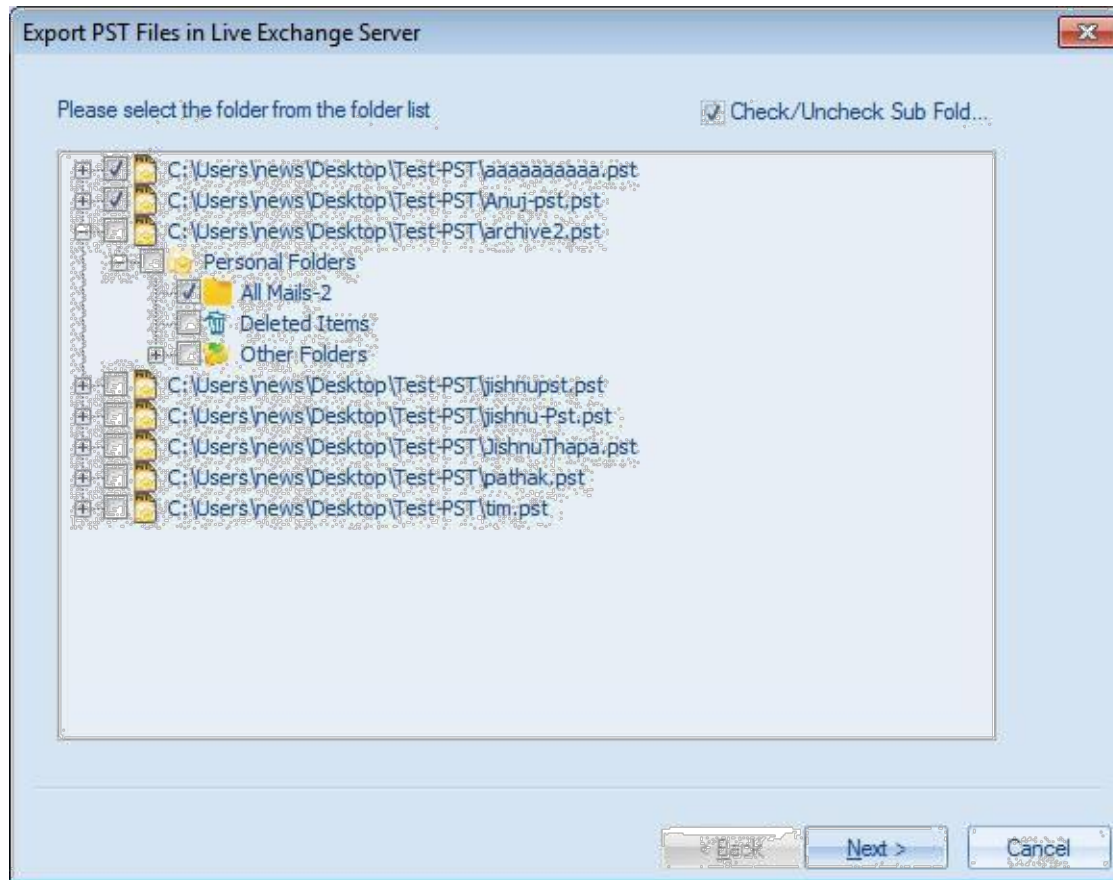
- **First Option** : Go to the Ribbon Bar "**Outlook Recovery >> Export Multiple Files >> In Live Exchange**" option.
- **Second Option** : Right click on folder View and select **Export Multiple PST Files In Live Exchange**"option.



2. After click, "Export PST Files in Live Exchange Server" will appear.

Check/Uncheck Sub Folder : When you check this option click on any check box in folder list then all sub-folder automatically will be selected or un-selected.

If this option unselected then you can click on any folder in folder list then particular folder will be selected or un-selected.



3. After click on next button there will be option for selecting live exchange Outlook profile or Inputting Exchange mailbox credentials to perform migration process.

3.1 Retrieve All Mailboxes from Outlook profile : Select Outlook Profile to get address list and then map them all with desire mailboxes

Retrieve All Mailboxes from Global address list(GAL) : Checking this checkbox retrieves all addresses from global address list of selected Outlook profile



Export PST Files in Live Exchange Server

Retrieve all Mailboxes from Outlook Profile

Please select outlook profile (Microsoft Exchange Server/office365/POP3/Groupwise/MAPI etc.).
Retrieve all Mailboxes from Global Address List

Select Profile: user1 Exchange2010

Retrieve all Mailboxes from Global Address List (GAL) Refresh

Retrieve all Mailboxes from Active Directory (AD)

Domain: _____

User Name: _____

Password: _____

< Back Next > Cancel

3.2 Retrieve All Mailboxes from Active Directory(AD) : This option allows you to retrieve mailboxes from inserted credential users.

- **Domain** : Input Domain Name or IP address of the Exchange Server.
- **UserName** : Input Username of desire user.(i.e. administrator)
- **Password** : Password for the respective user.



Export PST Files in Live Exchange Server

Retrieve all Mailboxes from Outlook Profile

Please select outlook profile (Microsoft Exchange Server/office365/POP3/Groupwise/MAPI etc.).
Retrieve all Mailboxes from Global Address List

Select Profile: Administrator E2010

Retrieve all Mailboxes from Global Address List (GAL) Refresh

Retrieve all Mailboxes from Active Directory (AD)

Domain: 192.168.0.120

User Name: administrator@exchange2010.com

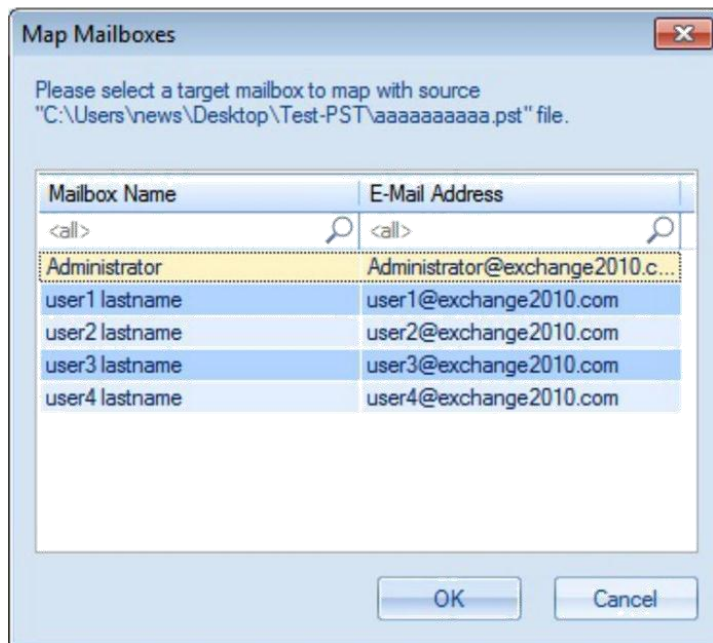
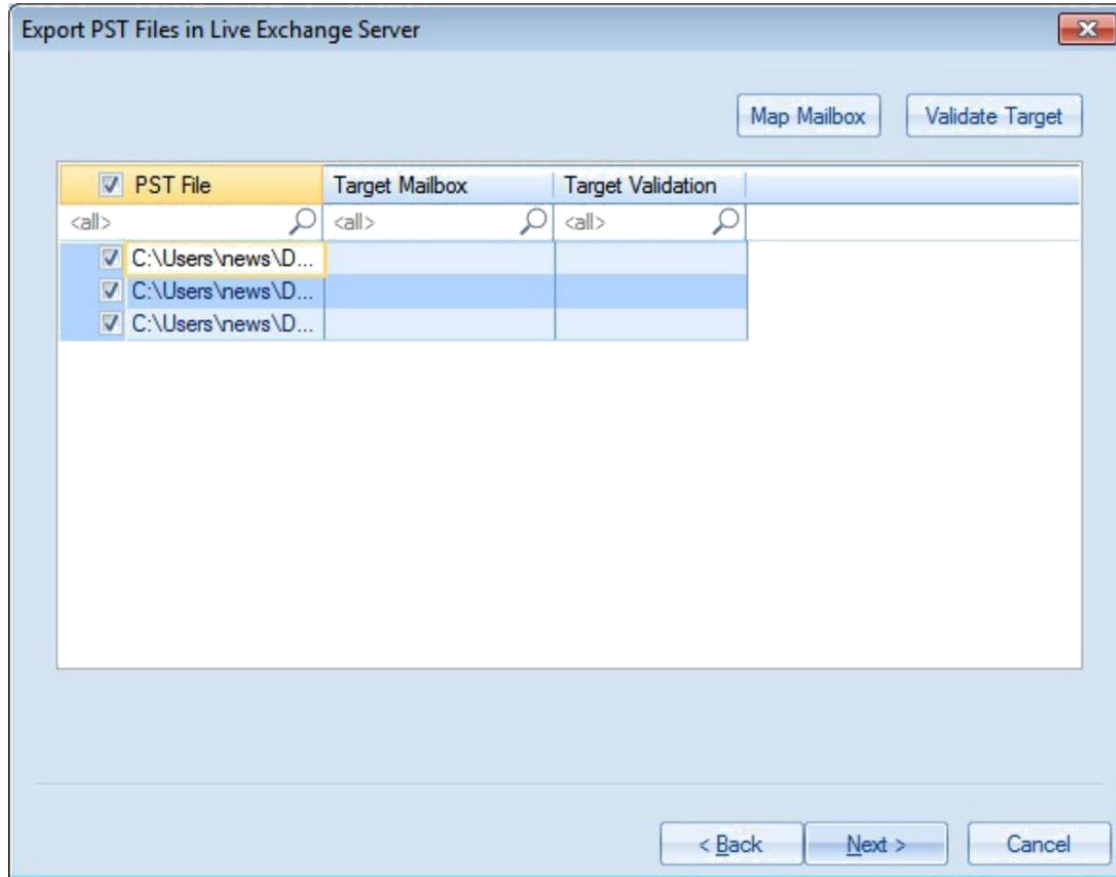
Password:

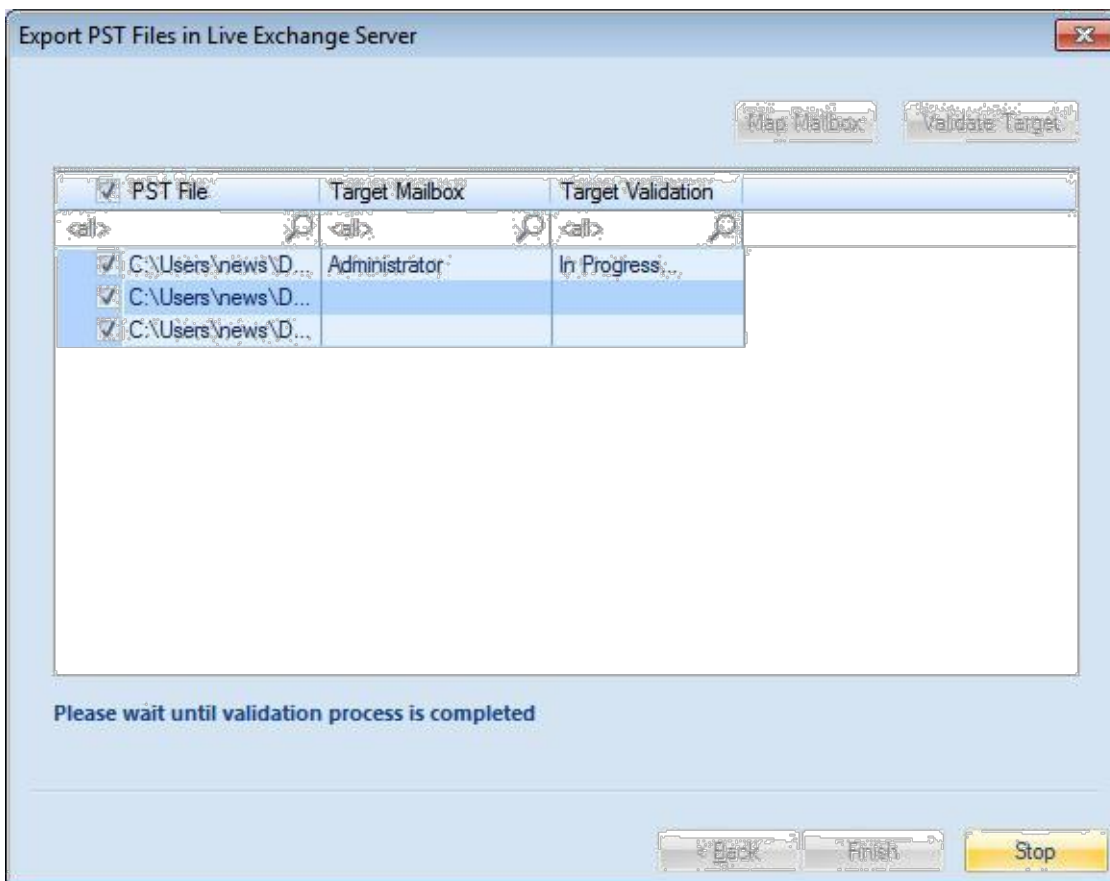
< Back Next > Cancel

4. After click on next button there will be report view in which the list of PST Files will shows.

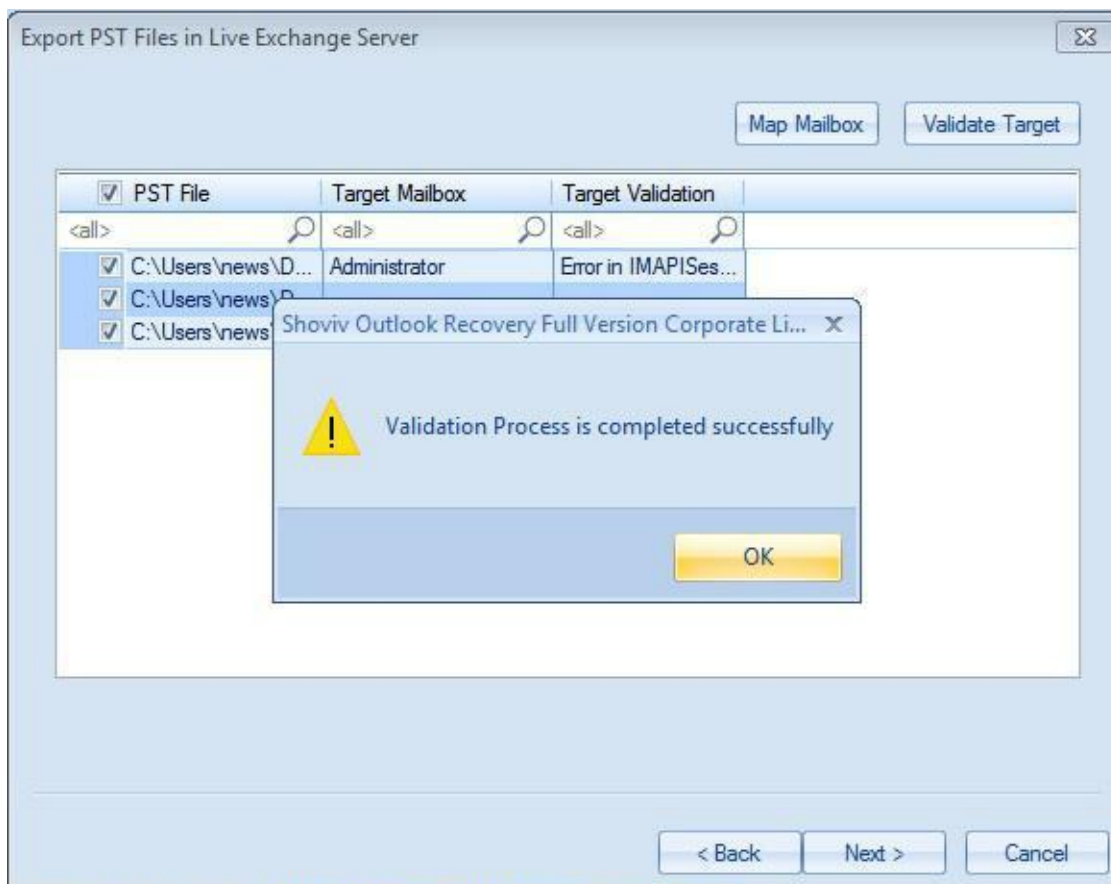
- You have to choose each individual PST Files and map it with respective live exchange mailbox profile by clicking on map mailbox button, you can also validate Live Exchange profile to find out whether it exist or not.

After click on "**Next**" button and create New Profile for Migration.





After click on **"Validate Target"** button and validation of target mailbox will be performed.





5. After click on next button the Filter page will be shown. There are two options in Filter item

Process Message Class : This Filter Adds Message Class using add button if you want to include or exclude then select message class.

After click on add button message class dialog will be pop-up. Some default message class shows in dialog list if you want to add new message class then type message class in edit box and click on add button.

Default message class never removes. Only user added message class will be removed.

Process Item Date : If you want to Message Filter according to date then select Date Filter.

Export PST Files in Live Exchange Server

Process Message Class

Add

Include Exclude

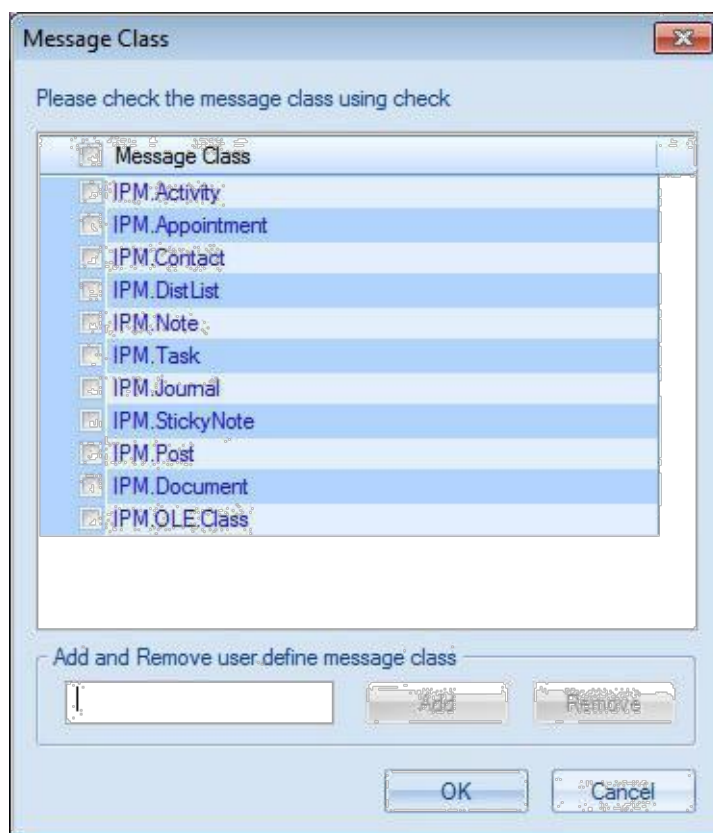
Process Item Date Range

From: 16/04/2018 To: 16/04/2018 Add Remove

From	To
------	----

< Back Next > Cancel

Select Message Class using check box.



6. After click on next button Status will be shown.

The Status wizard shows Folder Name, Item Count, Filtered Items, Process Item, Failed Items and status in this report.

Cancel/Stop button : If you click on cancel/stop button all process will be stopped. After complete processing "**finish**" button will be activated.

Save report : It will help you to save report of process into HTML file i.e. filtered items, failed items etc.



Shoviv Outlook Recovery

Export PST Files in Live Exchange Server

Folder Name	Item Count	Processed Items	Filtered Items	Failed Items	Status
From Source "C:\Users\news\Desktop\Test-PST\aaaaaaaa.pst" To Targ...					
All Contacts	25	25	0	0	You are u...
All Mails	0	0	0	0	Running
Agenda	25	25	0	0	You are u...

Process 50 of 50 Item

Save Report

Back Finish Stop



Export Multiple PST Files into Office 365

1. There are two ways to export items in office 365.

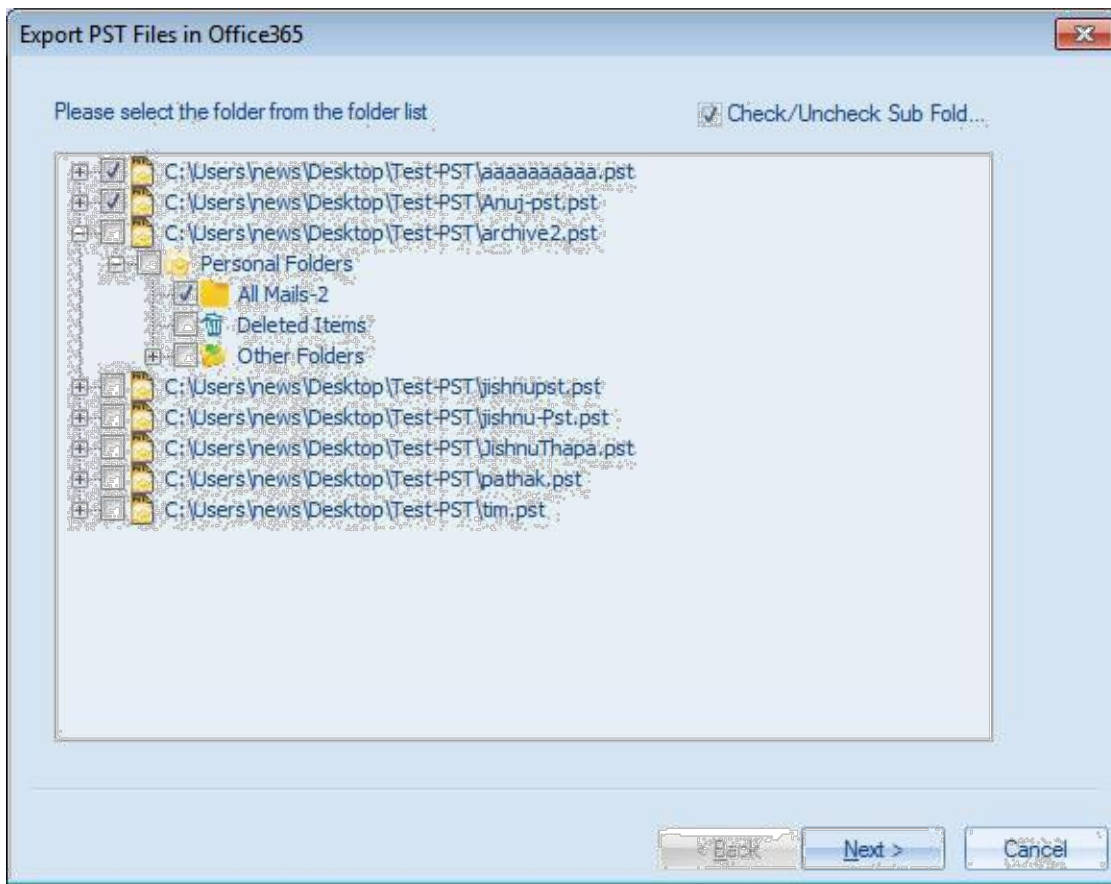
- **First Option** : Go to the Ribbon Bar "**Outlook Recovery >> Export Multiple Files >> In Office365**" option.
- **Second Option** : Right click on folder View and select "**Export Multiple PST Files In Office365**" option.



2. After click on "Export Multiple PST Files In Office365" option wizard will open.

Check/Uncheck Sub Folder : When you check this option click on any check box in folder list then all sub-folder automatically will be selected or un-selected.

If this option is unselected then clicking on any folder in folder will check particular folder only.



3. After click on next button there will be option for selecting Outlook profile or Inputting Office365 mailbox credentials to perform migration process.

3.1 Retrieve All Mailboxes from Outlook profile : Select Outlook Profile to get address list and then map them all with desire mailboxes

Retrieve All Mailboxes from Global address list Check box Will retrieve all addresses from global address list of selected Outlook profile



The screenshot shows the 'Export PST Files in Office365' dialog box. The first section, 'Retrieve all Mailboxes from Outlook Profile', is selected. It contains a dropdown menu for 'Select Profile' with 'Alexandra' chosen, a checked checkbox for 'Retrieve all Mailboxes from Global Address List (GAL)', and a 'Refresh' button. The second section, 'Retrieve all Mailboxes from Office365', is unselected and contains empty text boxes for 'User Email' and 'Password'. Navigation buttons '< Back', 'Next >', and 'Cancel' are at the bottom.

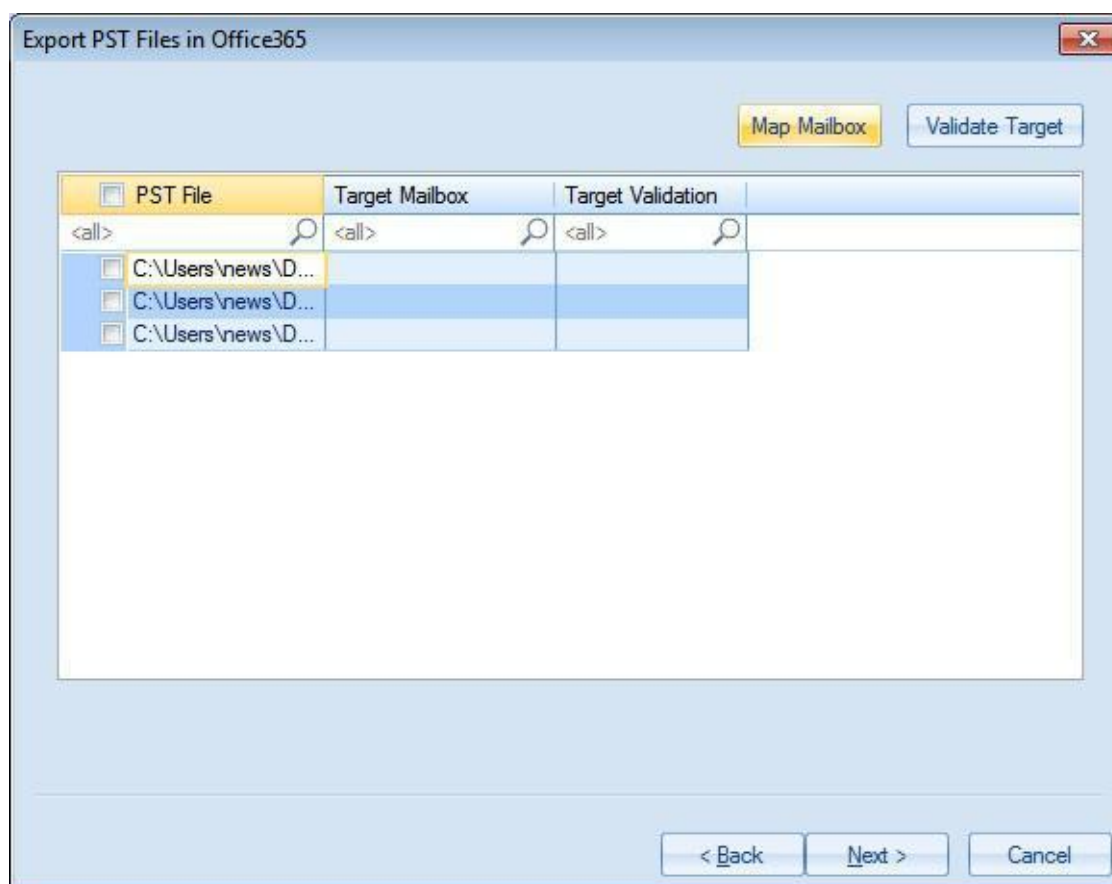
3.2 Retrive All Mailbxes from Office365 : Get list of mailboxes From given Office 365 user credentials.

The screenshot shows the 'Export PST Files in Office365' dialog box. The first section, 'Retrieve all Mailboxes from Outlook Profile', is unselected. The second section, 'Retrieve all Mailboxes from Office365', is selected. It contains the 'Select Profile' dropdown set to 'Alexandra', the 'Retrieve all Mailboxes from Global Address List (GAL)' checkbox checked, and a 'Refresh' button. The 'User Email' field is filled with 'alexandra@alex6.onmicrosoft.com' and the 'Password' field is filled with ten dots. Navigation buttons '< Back', 'Next >', and 'Cancel' are at the bottom.



4. After click on next button "**create profile for migration**" page will appear. This page only appear when "**Get all mailbox from active directory(AD)**". Option is selected from above page otherwise clicking on next button direct opens mapping page. In this page there are two options for selecting migration profiles. First option is existing profile and another is create new profile.

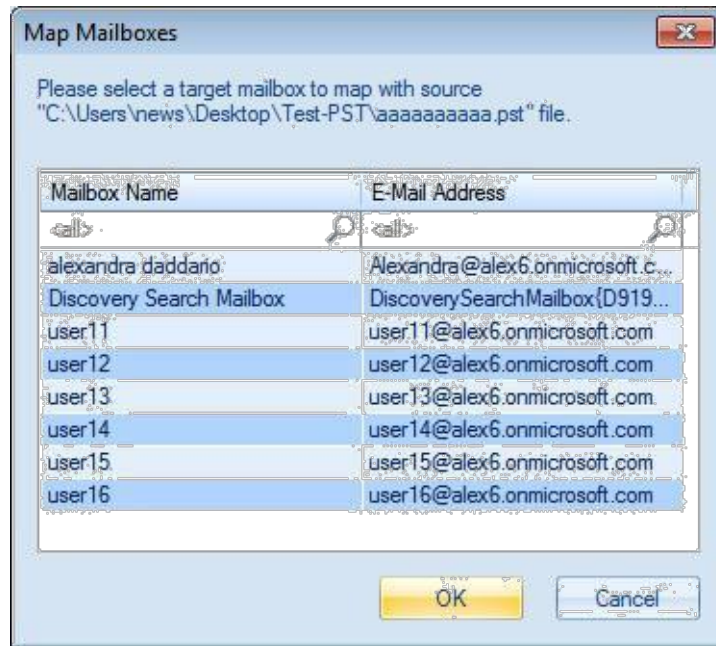
- You have to choose each individual PST Files and map it with respective Office365 mailbox profile by clicking on map mailbox button, you can also validate office365 profiles to find out whether it does exist or not.



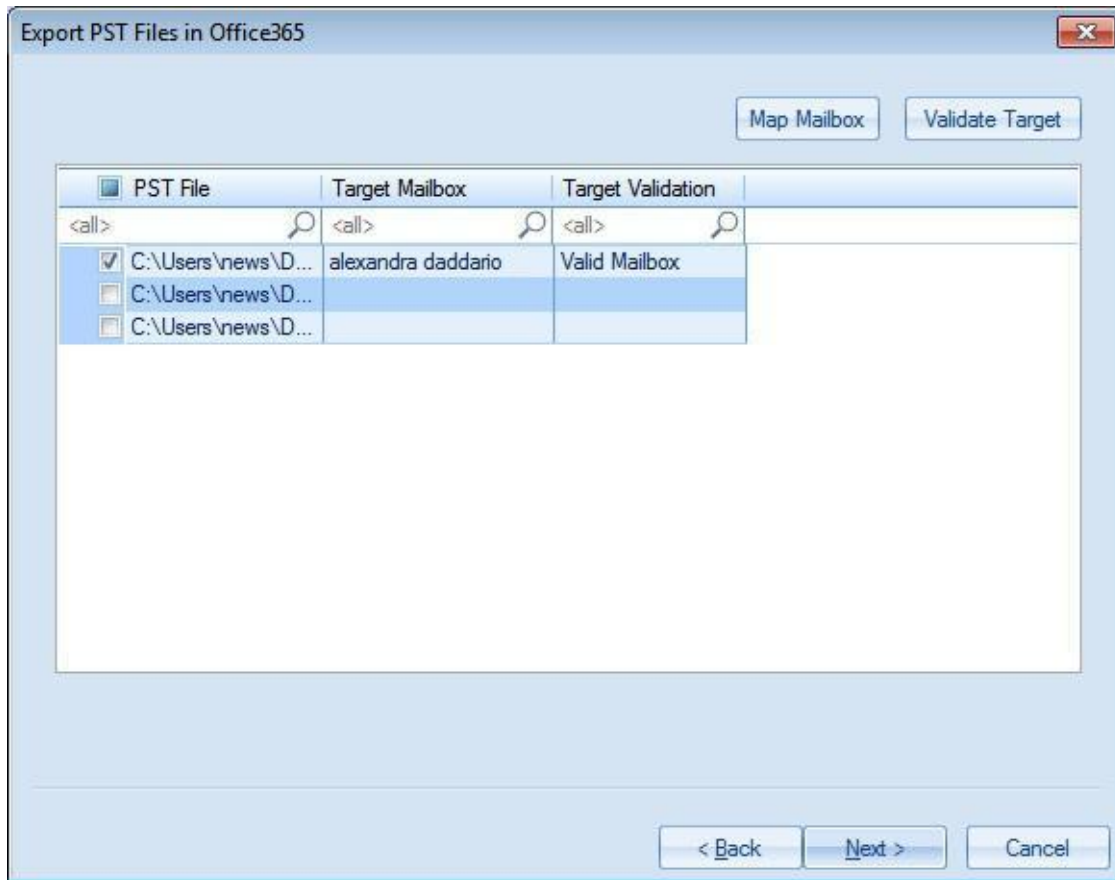
After clicking on "**MAP Mailbox**" button user mapping shown.



Shoviv Outlook Recovery



user information shown.





5. After click on next button the Filter page will be shown. There are two options in Filter item

Process Message Class : This Filter Adds Message Class using add button if you want to include or exclude then select message class.

After click on add button message class dialog will be pop-up. Some default message class shows in dialog list if you want to add new message class then type message class in edit box and click on add button.

Export PST Files in Office365

Process Message Class

Add

Include Exclude

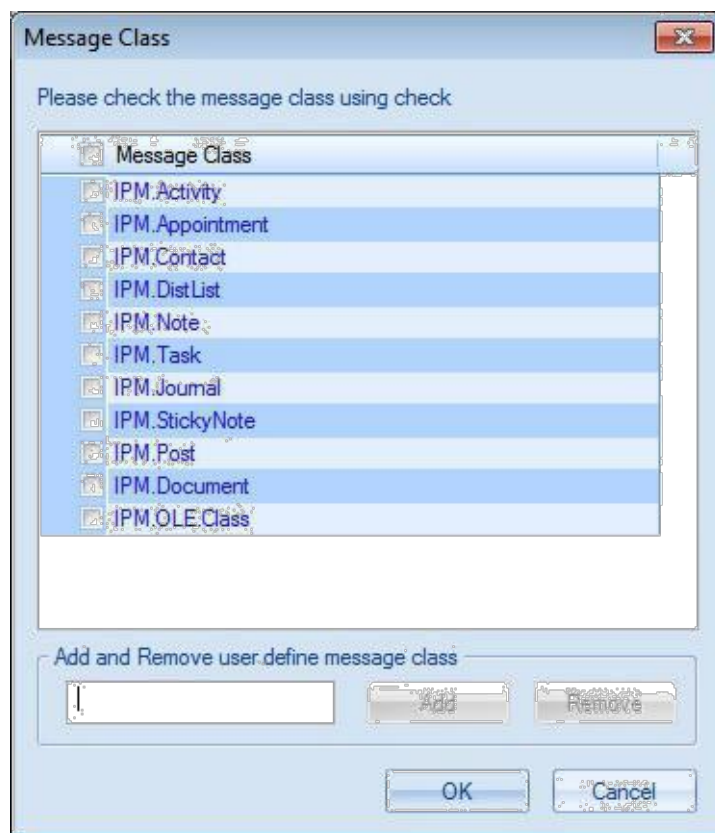
Process Item Date Range

From: 16/04/2018 To: 16/04/2018 Add Remove

From	To
------	----

< Back Next > Cancel

Default message class never removes. Only user added message class will be removed.



Process Item Date : If you want to Message Filter according to date then select Date Filter.

6. After click on next button Status will be shown.

The Status wizard shows Folder Name, Item Count, Filtered Items, Process Item, Failed Items and status in this report.

Cancel/Stop button : If you click on cancel/stop button all process will be stopped. After complete processing "**finish**" button will be activated.

Save report : It will help you to save report of process into HTML file i.e. filtered items, failed items etc.



Shoviv Outlook Recovery

Export PST Files in Office365

Folder Name	Item Count	Processed Items	Filtered Items	Failed Items	Status
: From Source "C:\Users\news\Desktop\Test-PST\aaaaaaaa.pst" To Targ...					
All Mails	19	19	0	0	Running

Process 19 of 19 Item

Save Report

Back Finish Stop



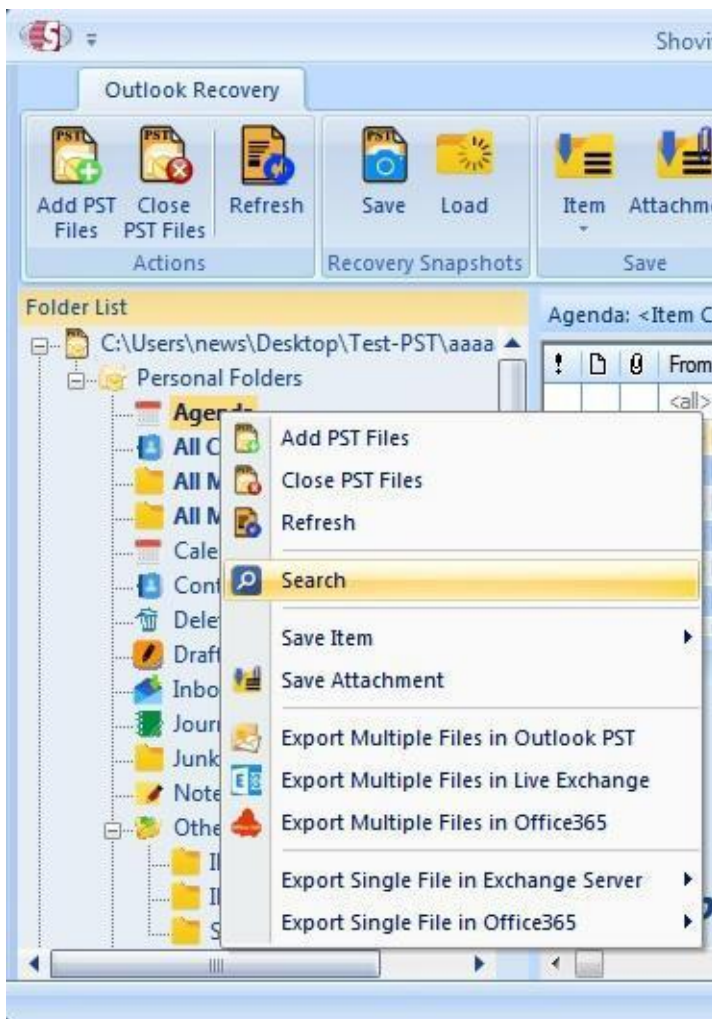
Search

Search option used to search particular item. you can search multiple folder(s) items. Search based on subject, from, cc, to, bcc and read or unread message. Search also based on attachment name, attachment type, message class, message date.



There are many steps to search the items as following.

1. Right click on the folder list and select search option.





1. General Tab:

If you want to search item by Subject, From, To, CC, BCC and Read Status

Subject : If you want to search individual Subject name then select this option.

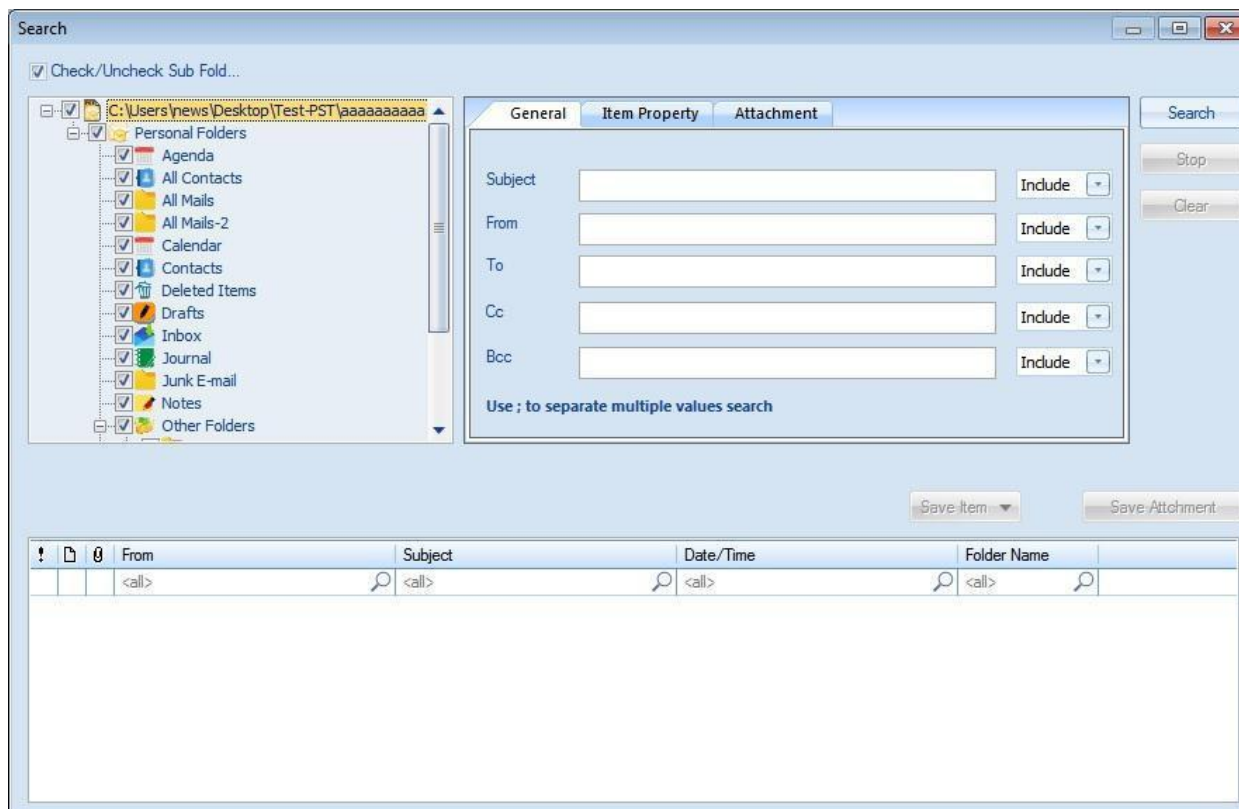
After click on exclude option software to exclude the items based on their criteria.

From: If you want to search by sender name. It allows the software to search for the particular messages sent by the specified sender. After click on exclude option software to exclude the items based on their criteria.

To: If you want to search specific name for the message recipient. It allows the software to search for the particular messages received by the specified recipients (To). After click on exclude option software to exclude the items based on their criteria.

CC: If you want to search specific name for the message recipient. It allows the software to search for the particular messages received by the specified recipients (Cc). After click on exclude option software to exclude the items based on their criteria.

BCC: If you want to search specific name for the message recipient. It allows the software to search for the particular messages received by the specified recipients (Bcc). After click on exclude option software to exclude the items based on their criteria.





2. Item Property :

Read Status : If you want to search read messages or unread message. This option offers you the following option.

1. All Items
2. Read Item
3. Unread Item

Message Class: .

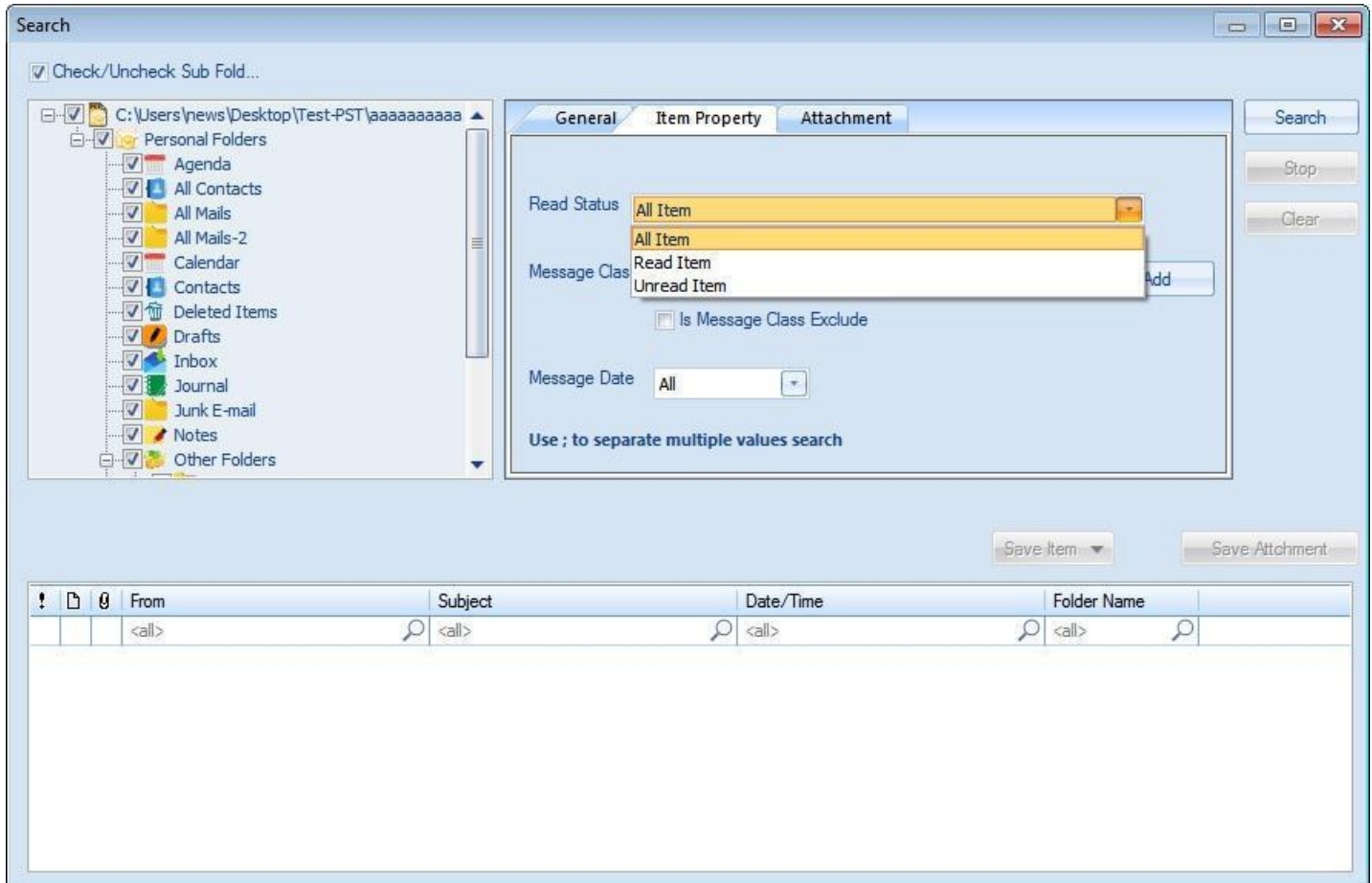
If you want to search by select message class select this option. Some default message class shows in dialogue. if you want to add new message class then type message class in the edit box and click on add button.

After click on exclude option software to exclude the items based on their criteria.

Message date .

If you want to search according to date then select this option. There are seven ways to filter date as mention below:-

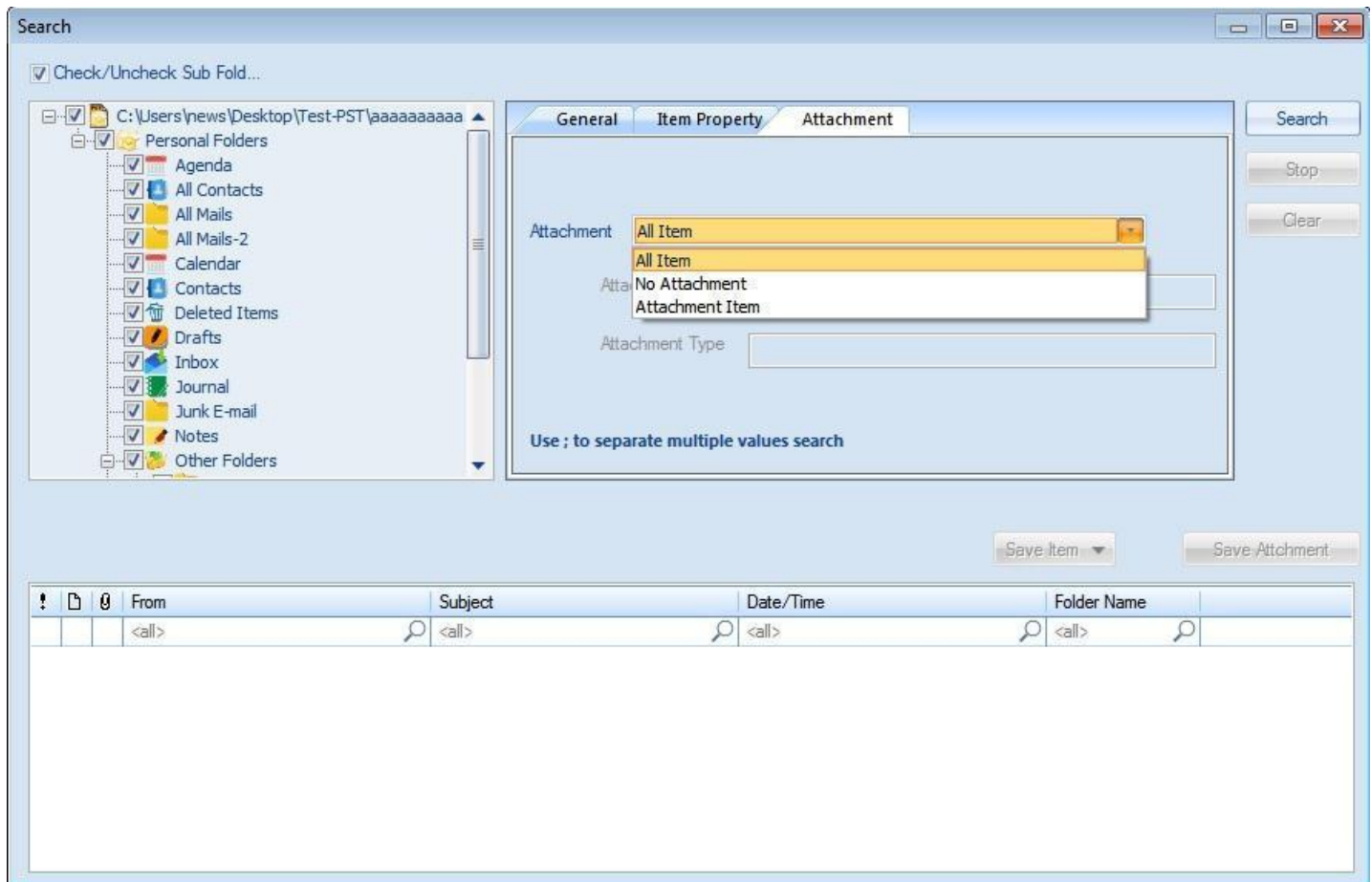
1. All
2. Last 7 days
3. Last 30 days
4. Equal
5. Before
6. After
7. After



3. Attachment :

Attachment Name: If you want to search by attachment name then select this

Attachment Type: If you want to search by attachment type then select this option.



4. **Save Item:** save searched items in the disk using following saving option. There are two options to save item.

- first option, go to the "**save item**" button.
 - second option, right click on the item list and select the save item option.
- There are many format to save.

- msg unicode
- Msg
- eml
- html
- cal
- Vcal
- Vcard
- rtf



Shoviv Outlook Recovery

Search

Check/Uncheck Sub Fold...

Cabinet
Calendar
Checklist
Contacts
Default Library
Deleted Items
Documents
Drafts
Inbox
Journal
Junk E-mail
Junk Mail
Notes
Old Junk Mail
Other Folders

General Item Property Attachment

Read Status: All Item

Message Class: Add

Is Message Class Exclude

Message Date: All

Use ; to separate multiple values search

Search Result = "850"

Save Item Save Attachment

From	Subject	Message Date	Folder Name
<all>	<all>		<all>
123Apparatuur	Gelezen: Gelezen: Uw b...	6/2016 07:07 PM	Test-3
Fred Dom	Lieve letje,ik wil je wat n...	6/2016 07:07 PM	Test-3
Gerard Ligthart	RE: iii	6/2016 07:07 PM	Test-3
PP-Consult nieuw	Open Item	6/2016 07:07 PM	Test-3
carola@crossings.ru	Save	6/2016 07:07 PM	Test-3
Baptist Voeren Waddinxveen B.V.	Attachment	6/2016 07:07 PM	Test-3
PP-Consult nieuw	bemint eer gij	Sat 11/26/2016 07:07 PM	Test-3
Jan Sander de Bie	an 2007.ppt	Sat 11/26/2016 07:07 PM	Test-3
Bobbie van der Meulen	Select All	6/2016 07:07 PM	Test-3

MSG Unicode
MSG
EML
HTML
RTF
Cal
VCal
VCard



About Outlook Recovery

More effective version 17.10 of Shoviv Outlook Recovery has arrived, embedded with new features and look. Shoviv Outlook Recovery allows you to recover corrupted/damaged PST files. The software reads the corrupted PST file in a widespread way and then draw outs emails, related attachments of the mails.

If you want to see website then click on : <https://www.Shoviv.com/>

If you have any problem about software then you can contact support@Shoviv.com.

And if you have any problem about sales then you can contact sales@Shoviv.com.





Visit Home Page

The Shoviv Outlook Recovery is fully functional and helps about the capability and accuracy of the software. You can download the trial version of Shoviv Outlook Recovery to visit the website click on <https://www.Shoviv.com/>.

Support

We have an efficient support system to assist our customers with all issues related to using Shoviv Outlook Recovery. The software comes with an embedded help manual that can be accessed by clicking from right top corner "**Help**" in the menu-bar.

You can access the online help for Shoviv Outlook Recovery Software at support@Shoviv.com

We also have live support wherein you can chat with our software experts at support@Shoviv.com



Activate License

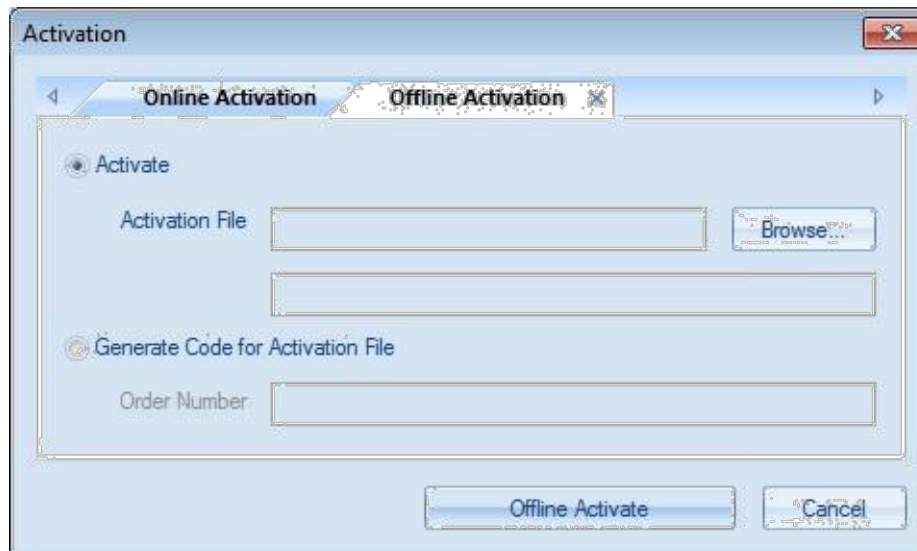
There are two options to activate license :

- First you can activate by Online Activation then select Online Activation option and fill order number and activation key.
- Second you can activate by Offline Activation in first you have an activation file then select Offline Activation option and fill file name.

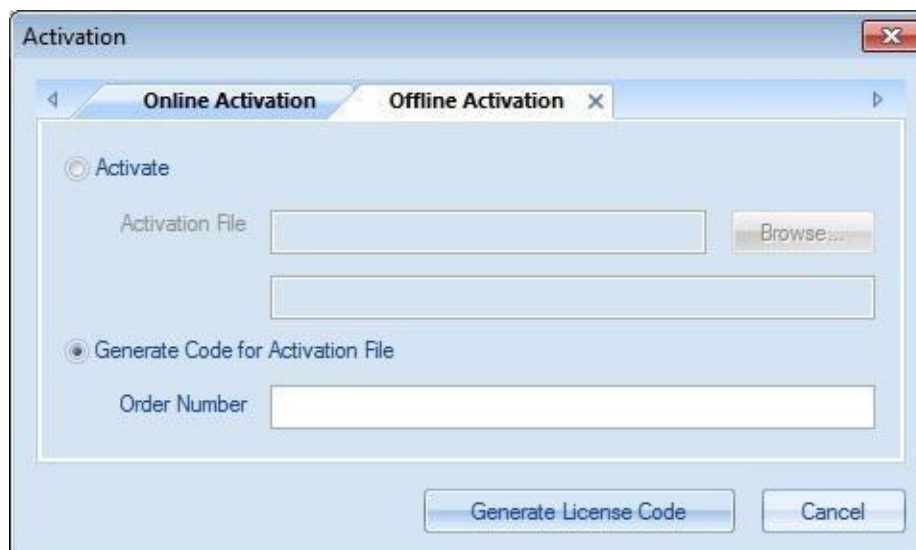
Online Activation Code:- Please enter activation key and order number. Which is send to your registred email address after purchased the product. And then click Online activation button. Please ansure that internet connction will be properly work.

The screenshot shows a dialog box titled "Activation" with a close button (X) in the top right corner. It features two tabs: "Online Activation" (which is selected and highlighted) and "Offline Activation". Below the tabs, there are two text input fields: "Order Number" and "Activation Key". At the bottom of the dialog, there are two buttons: "Online Activate" (which is highlighted in yellow) and "Cancel".

Offline Activation:- Select the offline activation file which send by Shoviv Software Pvt. Ltd. on your registred email address. And then click on Offline Activation Button.



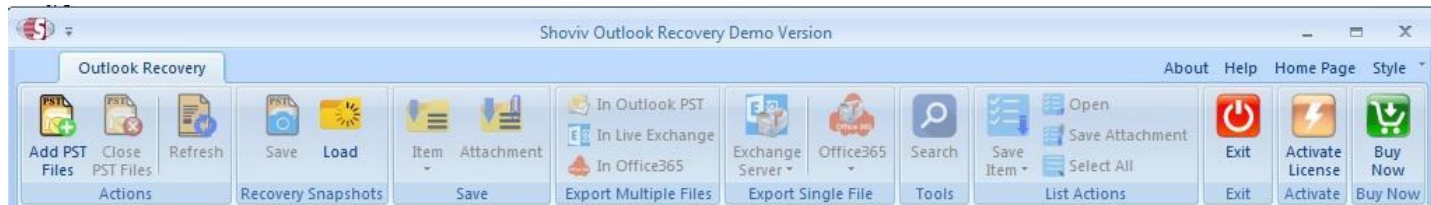
Generate License Code :- Please enter order number and click on Generate License Code button, a Generate License Code will be save on your disk. This license code send to sales@Shovivsoftware.com for generating offline activation file.





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